## Lottomatica Group S.p.A.



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### Lottomatica leadership team

















Years in Lottomatica



Years in the gaming industry



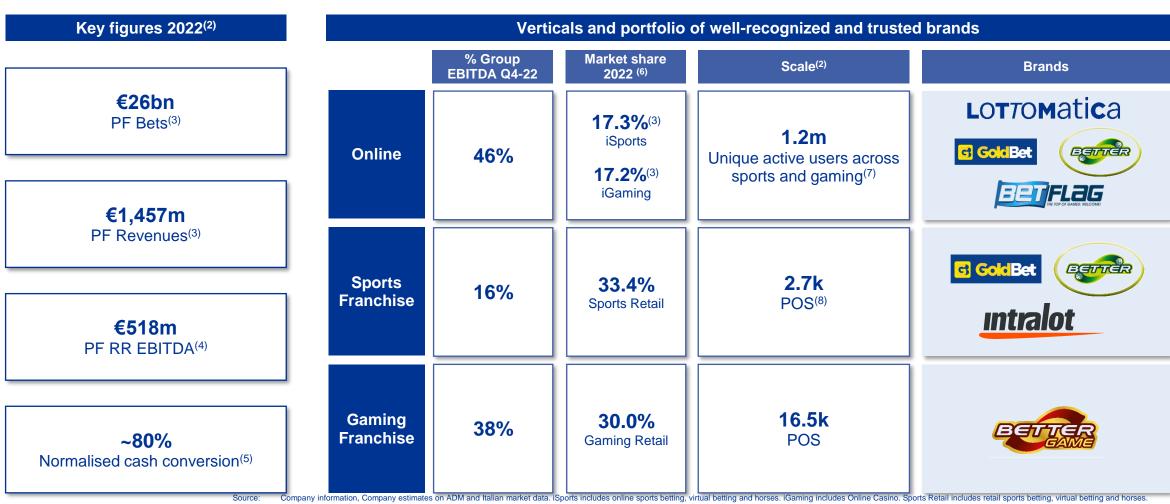


## Introduction to Lottomatica





## Lottomatica has become Italy's national gaming champion ...





Source: Company information, Company estimates on ADM and Italian market data. Isports includes online sports betting, virtual betting and horses. IGaming includes Online Casino. Sports Retail includes retail sports betting, virtual betting and horses. IGaming Retail includes AWP and VLT.

Based on revenue

2) For the year ended December 31, 2022.

Pro forma for the Betflag Acquisition as if it had occurred on January 1, 2022.

excludes control synergies expected to be realised from the behalf acquisition printally relating to supply chain entolerates for which the associated actions to achieve such synergies are still to be implemented as or becention 31, 2022.

Includes recurring capex and normalised concession capex of appoximatively €50m and based on company estimates. Cash conversion rate calculated as the ratio of operating cash flow divided by EBITDA, operating cash flow calculated as the sum of EBITDA less recurring capital expenditure and concession capital expenditure.

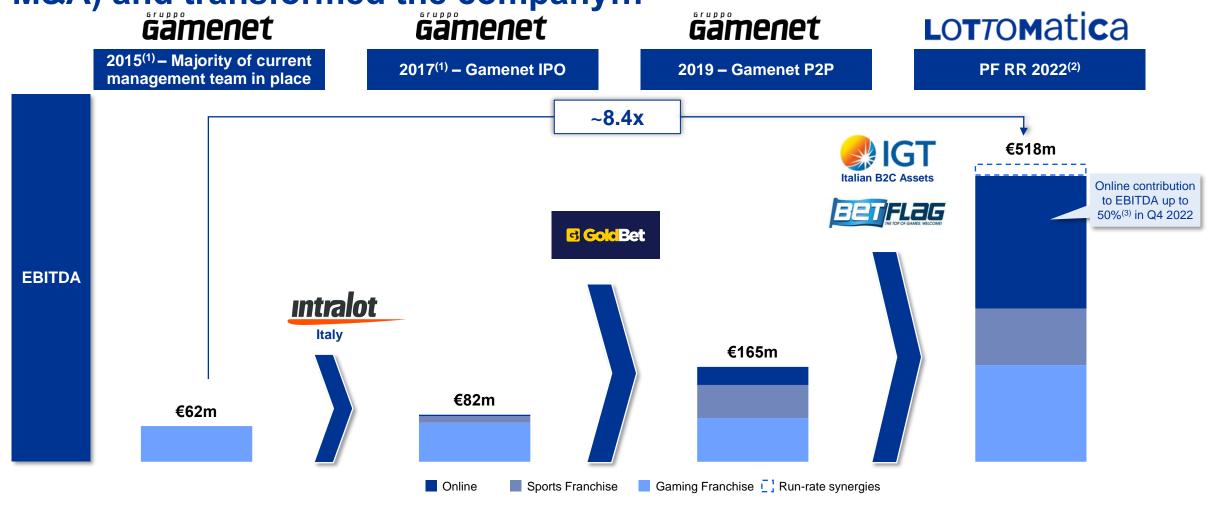
Based on GGR for the year ended December 31, 2022.

Refers to the number of customers who, in the year 2022, made at least one bet on one or more Online products. Includes the Betflag Acquisition. Includes Betting shops & corners franchise and POS number includes total number of operative POS.

7

Pro forma for the Betflag Acquisition and €21m of synergies reflecting the run rate realisation of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023; excludes €6m of synergies expected to be realised from the Betflag acquisition primarily relating to supply chain efficiencies for which the associated actions to achieve such synergies are still to be implemented as of December 31, 2022.

... with the strong support of its shareholders (private and public), the Lottomatica team has accretively grown (organically and through M&A) and transformed the company...





### ... always keeping sustainability and ESG at the core

### Industry-leading ESG risk rating<sup>(1)</sup>



#1 in Consumer Services globally (only company with 'negligible risk')

- √ 9.9 Sustainalytics Rating out of 100
- **ESG Regional & Industry Top Rated Badges**

The organisation is committed to ESG



- Board oversight of an SDG-aligned ESG strategy that is cascaded throughout the business with additional committees
- **ESG KPIs included in management STIP**

Commitments & actions with highest standards of international alignment



- Signatory to UNGC
- **UN SDG Alignment**
- **GRI Reporting**
- **Annual Sustainability Report**

Responsible gaming at our core



- 100% regulated
- **Responsible Gaming Programme**
- **Responsible Marketing Policy**
- G4 certification for online business, including player protection mechanisms to limit spending & self-exclude



Company information, Sustainalytics.



## Key investment highlights



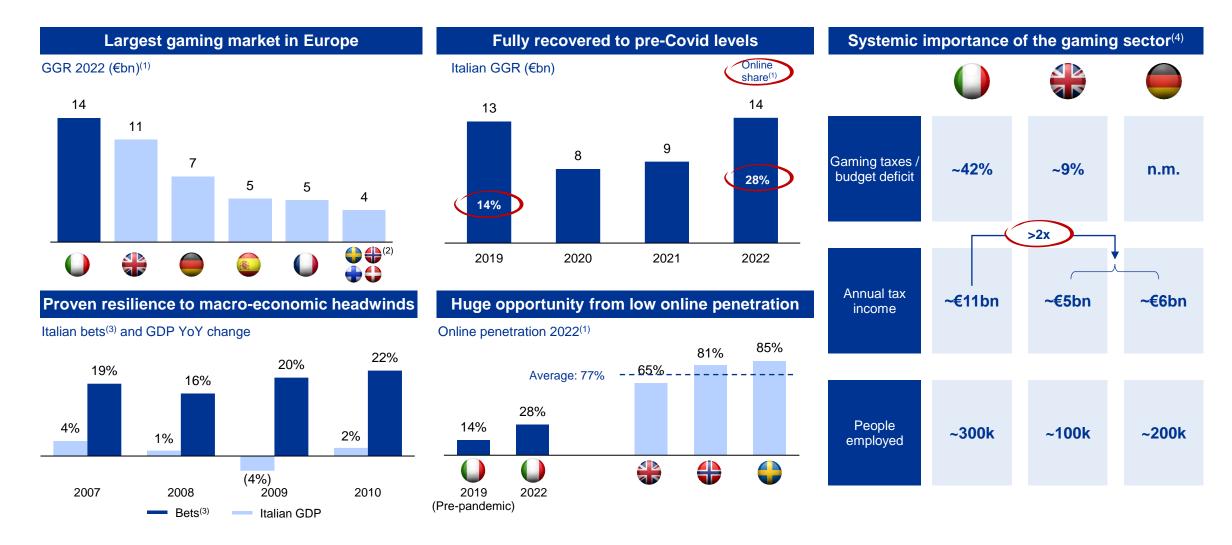


## **Key investment highlights**





## 1 Italy is the largest and most attractive gaming market in Europe



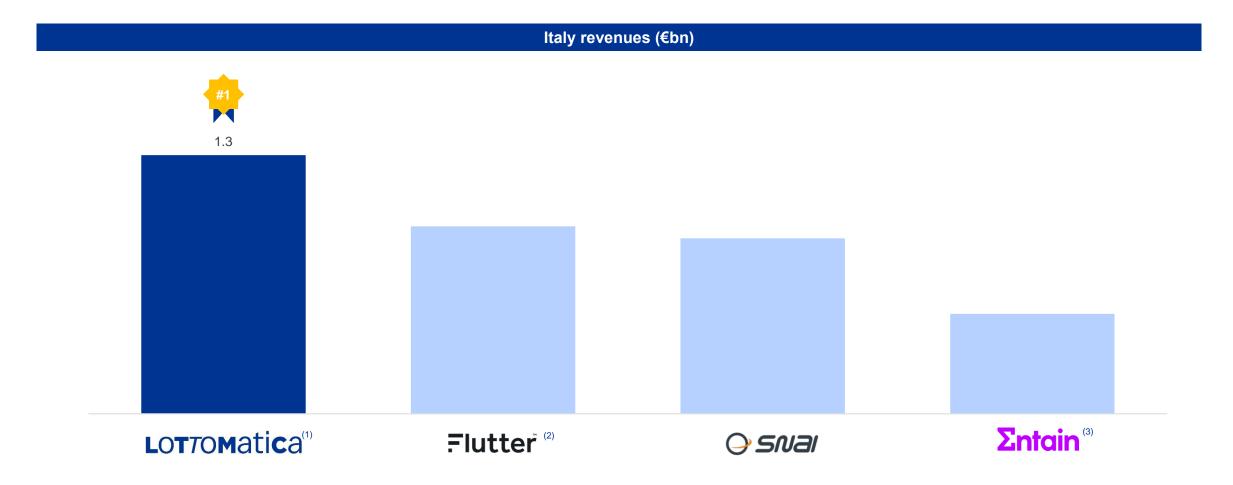


H2 Gambling Capital (Jan-2023), Prisma S.p.A. (MAG), Oxford Economics, HIS, UK Gambling Commission, UK Customs Revenue Monitoring, Jahresreport 2019 der Glücksspielaufsichtsbehörden der Länder, Company Information. Based on addressable market which excludes lotteries, casino and bingo retail. Italy's Online also includes Lottery reselling which does not exist abroad. Online penetration is calculated based on online GGR over addressable market GGR. Nordics include Sweden, Norway, Finland and Denmark.

Addressable market bets, which exclude lotteries and casino & bingo retail

Taxes include UK National Lottery contributions to Good Causes. United Kingdom data from 2018; Employment data includes indirect employment (e.g. distributors); based on information from Agenzia Dogane e Monopoli/ISTAT, UK Gambling Commission, UK Customs Revenue Monitoring, Jahresreport 2019 der Glücksspielaufsichtsbehörden der Länder.

## 2 Lottomatica is the Italian national champion ...





urce: Company elaborations based on reported results in its addressable market, consisting of Online, Sports Retail and Gaming Retail.

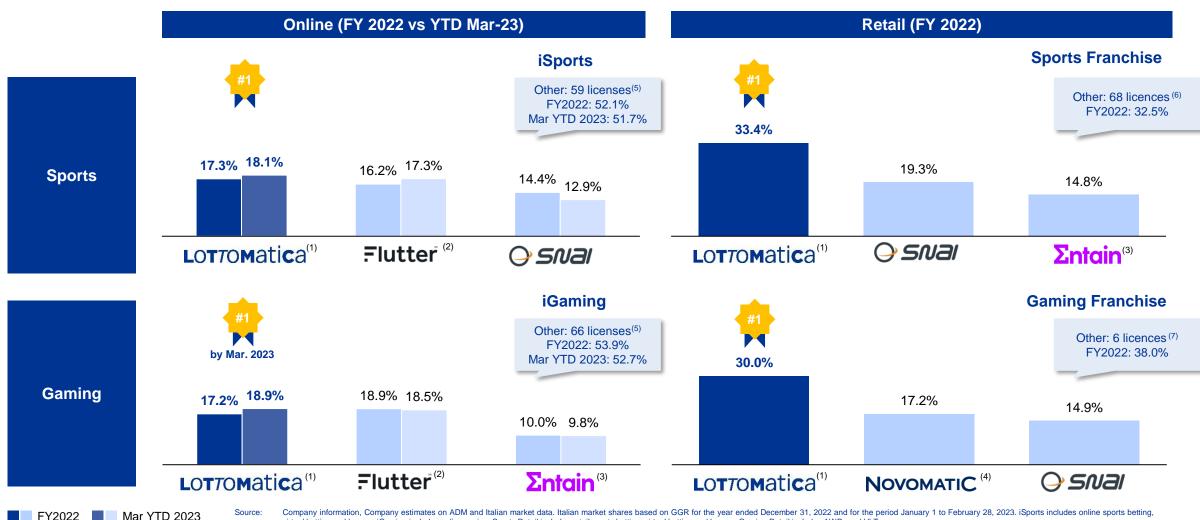
Reported LTM as of June 2022. IGT, second largest operator in Italy by revenues, excluded as operating outside Lottomatica's addressable market (i.e. Online, Sports Retail, Gaming Retail).

All Lottomatica brands.

Sisal, Pokerstars, Betfair and Tombola.

Eurobet, bwin.

## 2 ... with leadership positions across verticals



Lottomatica

Company information, Company estimates on ADM and Italian market data. Italian market shares based on GGR for the year ended December 31, 2022 and for the period January 1 to February 28, 2023. iSports includes online sports betting, virtual betting and horses. Gaming Retail includes AWPs and VLTs.

Includes all Lottomatica brands. Pro-forma for Betflag acquisition for Online.

<sup>2)</sup> Includes Sisal, Pokerstars, Betfair and Tombola.

Includes Eurobet and Bwin.

Includes HBG and Admiral.

iSports and iGaming licenses as of March 31, 2023 for others excluding top 3

<sup>(6)</sup> Sports Retail licenses as of December 31, 2022 for others excluding top 3. Excludes horses only.

Gaming Retail licences as of December 31, 2022 for others excluding top3.

# Well-positioned assets to capture growth opportunities, underpinned by a sustainable business model

3

Gaming operator of choice leveraging well-positioned assets



Sustainable business model focused on ESG, compliance, strong culture and team

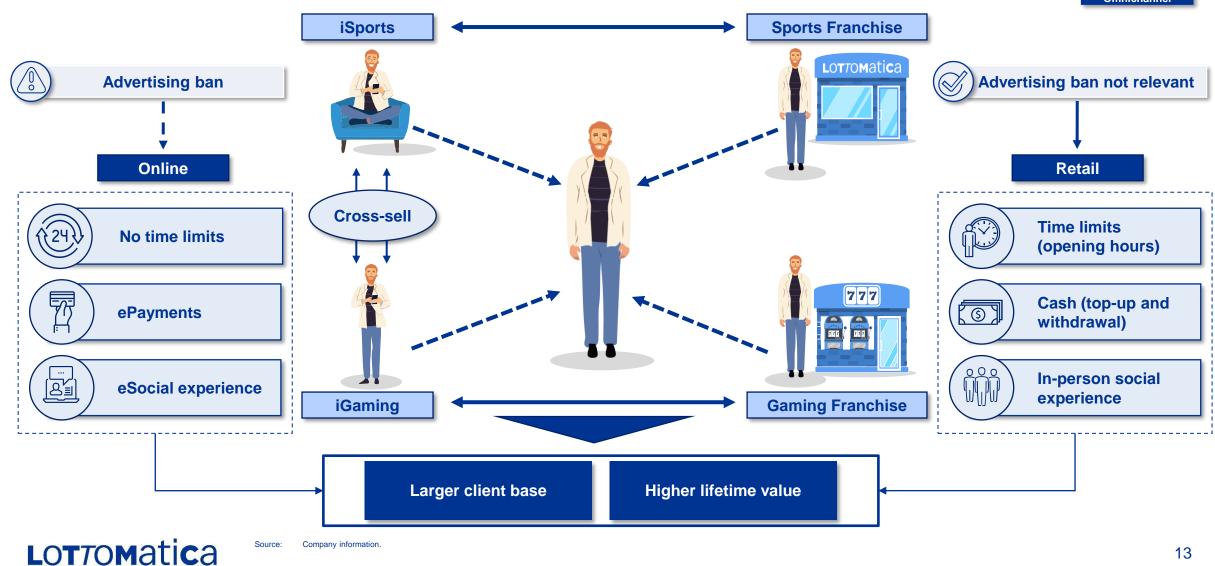


We want to be the first choice for our customers, creating sustainable opportunities for our people and the communities in which we operate

## **3** Most advanced omnichannel model...

Company information.

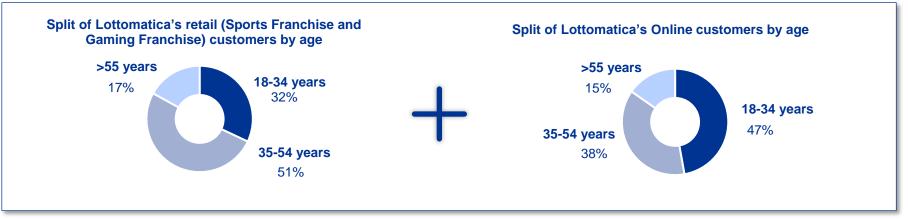




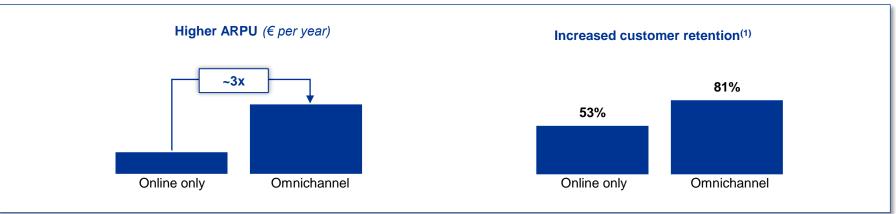
# ... delivering higher value to a larger base of customers and superior profitability to Lottomatica



Larger client base



Lottomatica higher lifetime value from active management of online clients through the retail channel





## 3 Retail is key to deliver full online potential





Retail is an attractive channel for customers



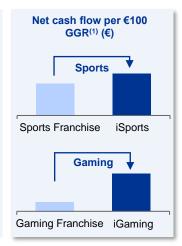
- GGR of sports retail recovered to be above 2019 (pre-pandemic) levels and GGR of gaming retail has
   been growing consistently since reopening
- Retail satisfies specific customer needs (e.g. convenience, in-shop social experience)
- No channel conflict between online and franchise by leveraging both channels to engage with customers
   and drive cross-selling
- Retail has material customer acquisition advantage, especially in light of online advertising restrictions



Migration from retail to online is beneficial for Lottomatica



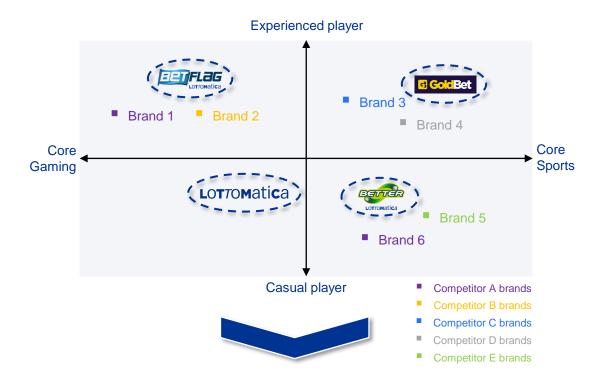
- Italian players show omnichannel consumer behaviour
- Omnichannel operators have high brand awareness
- Well positioned to continue to benefit from migration to online
  - Higher online margin vs retail (and more cash generative)
  - Highly flexible franchise model, ensuring the fast rightsizing of distribution network at no cost



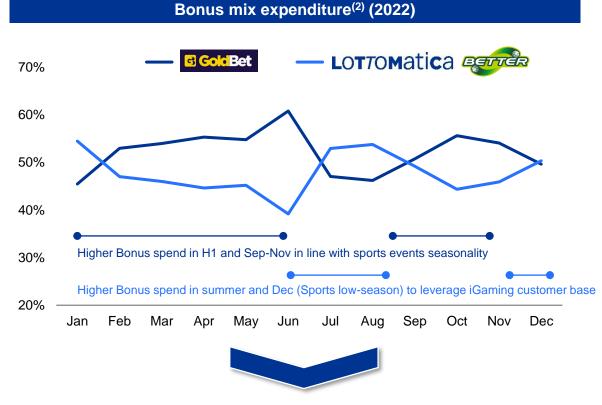
## 3 Group view coupled with complementary multi-brand strategy



#### Brand positioning<sup>(1)</sup>



**Brand positioning optimised at Group level** to ensure broadest customer reach



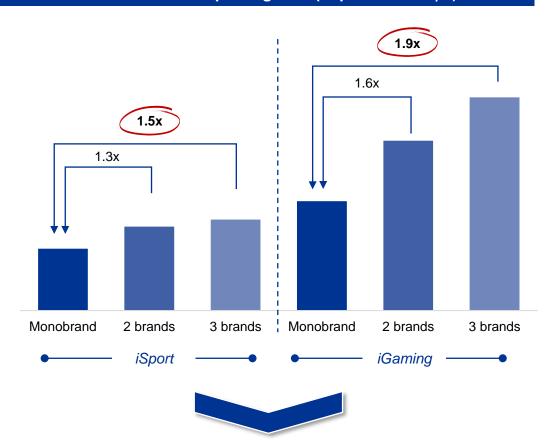
More efficient allocation of promotions, with a Group's view (as opposed to single brand)



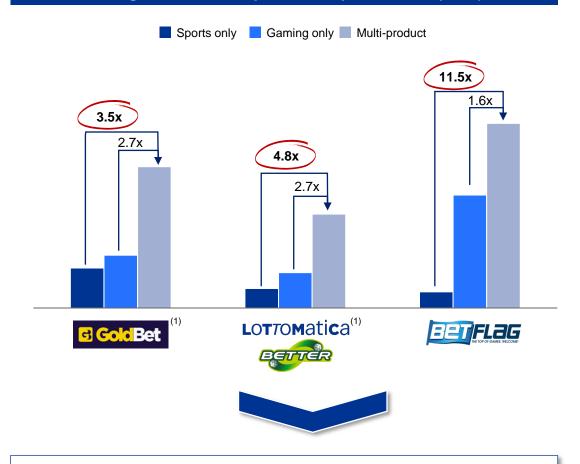
## Multi-brand omnichannel approach to capture significant customer wallet share and drive higher ARPU



Cross-brand ARPU per segment (Sept-Nov 2022 | €)



Average online ARPU per brand / product mix (2022)



**Higher ARPU from multi-brand strategy** 

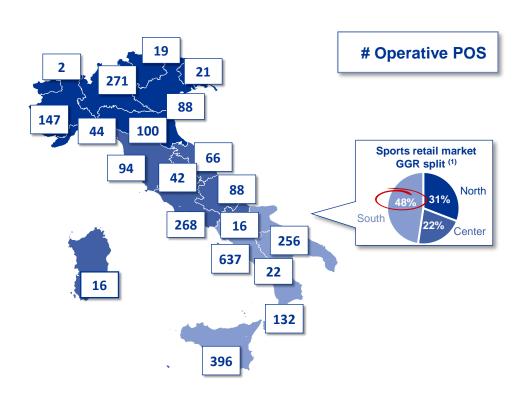
**Higher ARPU for multi-product users** 



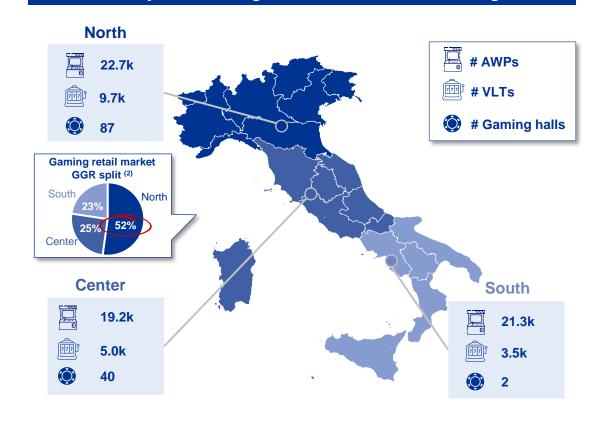
## 3 Leading distribution network with regional footprint strategically spread to satisfy demand



**Extensive network of Sports Franchise POS** 



**Country-wide Gaming Franchise distribution coverage** 



**2.7k**Operative POS

**1.6k** Franchises

1.1k Corners **63.2k** Operative AWPs

**18.3k** Operative VLTs

129
Directly managed gaming halls



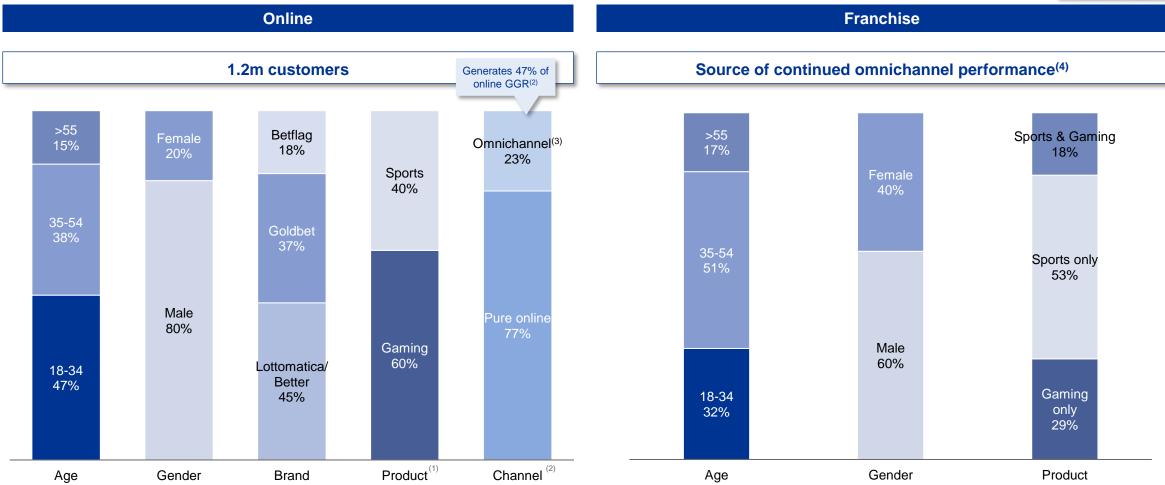
urce: Company information as of December 31, 2022.

% (

% GGR by region for the year ended December 31, 2021 for sports retail which includes retail sports betting, virtual betting and horses. % GGR by region for the year ended December 31, 2021 for gaming retail.

## **3** Diversified customer base across Online and Franchise







Source: Company information for the year ended December 31, 2022.

matica customer base.

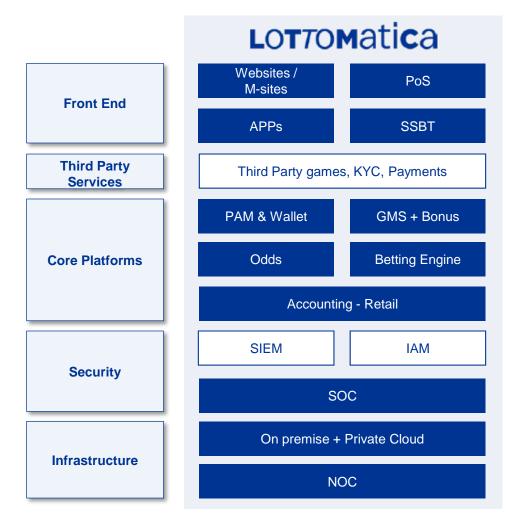
Estimate based on average number of customers playing in a year.

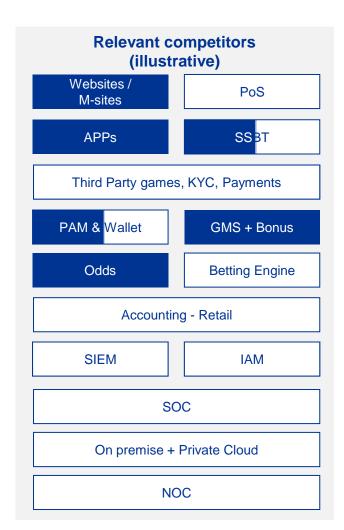
Estimate based on data from August 2022 to December 2022 related to Online players acquired through POS and / or having retail operations (e.g. account top-ups) Betflag customer base excludes betting exchange customers

<sup>(4)</sup> Based on customer survey.

## 3 Future-proof in-house proprietary technology











## Formalised ESG strategy with sustainability and responsibility at the centre



#### Strong focus on ESG



The organisation is committed to ESG



**Commitments & actions with highest standards of international** alignment



✓ Board oversight of an SDG-aligned ESG strategy that is cascaded throughout the business with additional committees

✓ ESG KPIs included in management STIP



✓ Signatory to UNGC

✓ UN SDG Alignment

✓ GRI Reporting

✓ Annual Sustainability Report



Responsible gaming at our core



Industry-leading ESG risk rating<sup>(1)</sup>



√ 100% regulated

✓ Responsible Gaming Programme

✓ Responsible Marketing Policy

√ G4 certification for online business, including player protection mechanisms to limit spending & self-exclude



√ 9.9 Sustainalytics Rating out of 100 ('negligible risk')

#1 in Consumer Services globally (the only company with 'negligible risk')

√ #1 in Casinos and Gaming globally

✓ ESG Regional & Industry Top Rated Badges



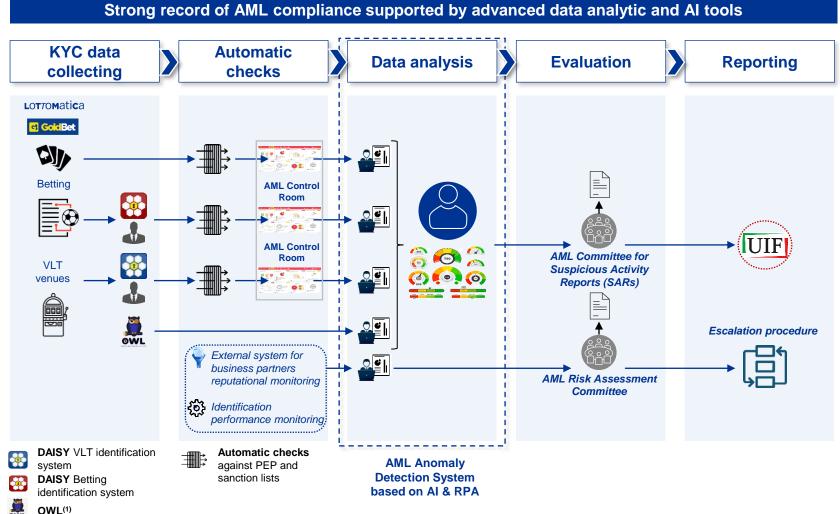
Company information, Sustainalytics.

## 4 Highly focused on compliance, underpinned by advanced technology that allows continuous improvement



### 2017 Fully digitalized KYC process (retail network) E-learning training Third Parties reputational monitoring system 2019 **Real time Sanction & PEPs** lists screening **VLT ticket sessions system** Fully digitalized active 2020 cooperation by retailers Anomaly Detection System 2022 based on Al applied to online games AML Control Room 2023 Al & RPA project

**AML** digitalization path





## 4 Lottomatica DNA centered around five attitudes and a clear vision



#### ENtrepreneurial SPIRIT

"Think beyond"

- · Passionate, courageous and enterprising, not settling
- See opportunities and seize them, with enthusiasm and innovative approaches

#### COLI ABORATION

"Be a team"

- Build solid and sustainable relationships based on trust, among colleagues and with all our stakeholders
- · Believe in teamwork, communication and sharing



#### **FXCFLLFNCF**

"Exceed expectations"

- Curious, proactive and flexible, pursuing excellence
- Pay attention to details, plan before acting and value best practices to exceed own expectations

#### **INCLUSION**

"Enhance uniqueness"

- Act with respect for the sensitivities, histories, values and uniqueness of each person
- · Encourage the exchange of ideas and points of view

Operate with consistency towards all our stakeholders

Balance business and social needs, ensure the protection of the most vulnerable



Responsibility

"Act consciously"

4 Cohesive management team with a deep bench of experience and talent





## **5** Strong M&A / PMI expertise, delivering exceptional results

#### Our proven M&A / PMI playbook...



**Products and brands** (positioning, breadth and depth of products)



**Channels** (omnichannel development)



**Distribution networks** (network optimization)



**Technology stack** (proprietary)



Workforce (insourcing, scope / scale)



**Incentives alignment** (management, minority shareholders)



**Procurement** (leveraging Lottomatica's scale)



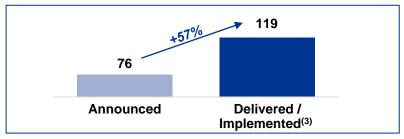
Best practices (e.g. omnichannel, CRM)

#### ... resulting in seamless integrations and material synergies ...

4 acquisitions successfully executed (Date, EV)



**Total synergies** realized €m (ex Betflag)



... ready to be leveraged for further consolidation

Focus on domestic bolt-ons to grow market shares

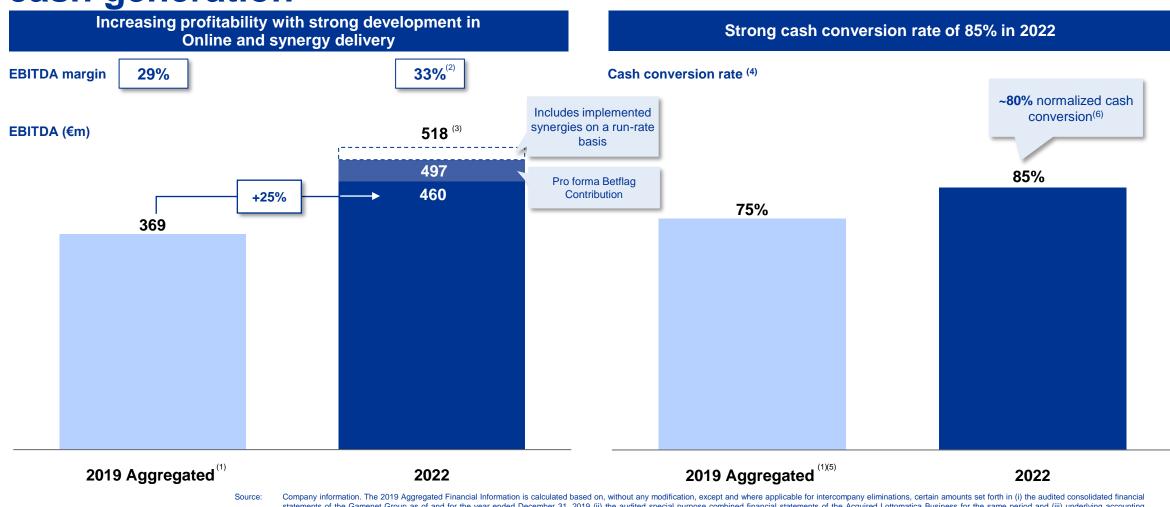
**Vertical agnostic** 

May consider international expansion in the future in European markets with constructive regulation



Excludes earnout of up to €50m which may be paid in 2024 contingent to Betflag's 2023 performance

Outstanding financial track record underpinned by high cash generation



Lottomatica

Company information. The 2019 Aggregated Financial Information is calculated based on, without any modification, except and where applicable for intercompany eliminations, certain amounts set forth in (i) the audited consolidated financial statements of the Gamenet Group as of and for the year ended December 31, 2019 (ii) the audited special purpose combined financial statements of the Acquired Lottomatica Business for the same period and (iii) underlying accounting records. The 2019 Aggregated Financial Information has been presented for illustrative purposes only.

Based on 2019 Aggregated Financial Information.
 Based on reported revenues and EBITDA for the year ended December 31, 2022.

Pro forma for the Betflag Acquisition and €21m of synergies reflecting the run rate realisation of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023; excludes €6m of synergies expected to be realised from the Betflag Acquisition primarily relating to supply chain efficiencies for which the associated actions to achieve such synergies are still to be implemented as of December 31, 2022.

Cash conversion rate calculated as the ratio of operating cash flow divided by EBITDA, operating cash flow calculated as the sum of EBITDA less recurring capital expenditure and concession capital expenditure.

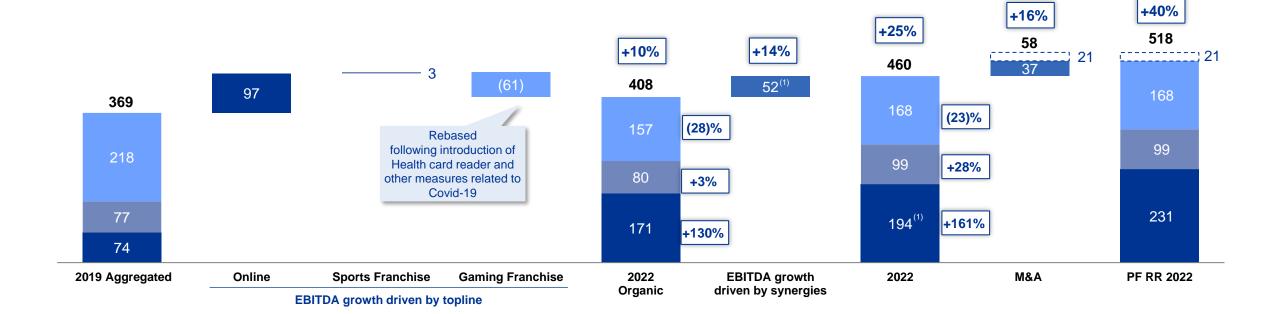
<sup>5)</sup> Calculated as 2019 Aggregated EBITDA less 2019 Aggregated recurring capital expenditure and 2019 Aggregated concession capital expenditure.

Includes recurring capex and normalised concession capex of approximately €50m based on company estimates.

## 6 Strong organic growth supported by substantial M&A track record



Growth vs 2019 Aggregated





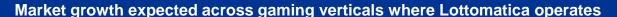
Sports Franchise

Company information. The 2019 Aggregated Financial Information is calculated based on, without any modification, except and where applicable for intercompany eliminations, certain amounts set forth in (i) the audited consolidated financial statements of the Gamenet Group as of and for the year ended December 31, 2019 (ii) the audited special purpose combined financial statements of the Acquired Lottomatica Business for the same period and (iii) underlying accounting records. The 2019 Aggregated Financial Information has been presented for illustrative purposes only.

Gaming Franchise | Run-rate synergies<sup>(2)</sup>

Synergies reflect the run rate realization of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023 and do not include €6m of synergies expected to be realised from the Betlfag Acquisition primarily related to supply chain efficiencies for which the associate actions to achieve such synergies are still to be implemented as of December 31, 2022.

## Significant room for further growth driven by supportive market fundamentals and opportunity to capture higher share of profit pool



7.0

2027E



- ✓ Increase in digital adoption
- Growing number of players (more and more with omni-channel behaviour)

#### Incremental growth potential

Online potential profit pool (based on 2022 and 2027 GGR)

Illustrative

40% market share(1)

- At 40% market share
- At 2022 EBITDA margin
- Based on 2022 or 2027 market GGR

Sports Retail market (GGR, €bn)

1.3

1.6

2022A

2027E

✓ Emergence of players shifting from grey market

✓ Enhanced offering sustaining ARPU increase over time

Sports Retail potential profit pool (based on 2022 and 2027 GGR)

40% market share<sup>(1)</sup>



+€300m<sup>(2)</sup> or +€570m<sup>(3)</sup> incr. EBITDA

- At 40% market share
- At 2022 EBITDA margin
- Based on 2022 or 2027 market GGR

Gaming Retail market (GGR, €bn)

8.6

10.1

2022A
2027E

2027E

2027E

Online market (GGR, €bn)

3.8

2022A

CAGR

**Online** 

**Sport** 

retail

✓ ARPU increase driven by players with increasing omnichannel behaviour (commending higher ARPU vs. pure retail) Downstream integration

#### +€50m Incremental EBITDA<sup>(4)</sup>

Full internalization of third party AWPs in Lottomatica's network

#### +€250m Incremental EBITDA<sup>(5)</sup>

Full EBITDA of Street Operations in the market

Lottomatica

Source: Company information, Prisma S.p.A. (MAG), H2GC.

2022A figures based on Prisma S.p.A. (MAG). 2027E based on average estimates from Prisma S.p.A. (MAG) and H2GC.

Soft threshold above which a player could be considered in a dominant position under certain conditions by the European Commission.

Estimated based on 40% share of GGR in 2022 assuming EBITDA margin at 2022 level and incremental EBITDA calculated as estimated EBITDA in 2022 at 40% market share less reported EBITDA in 2022.

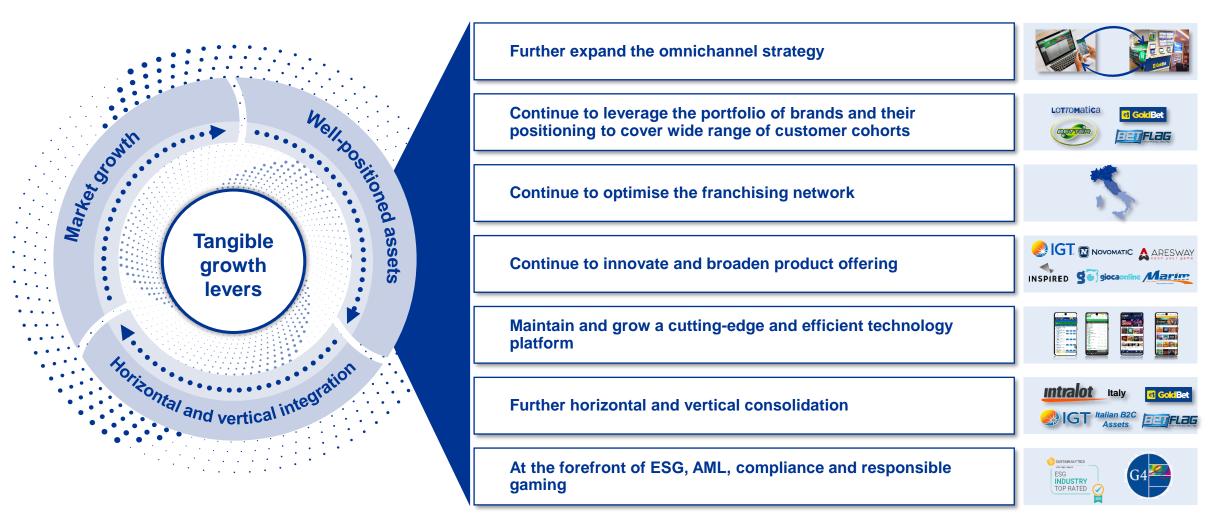
Estimated based on 40% share of GGR in 2027 assuming EBITDA margin at 2022 level and incremental EBITDA calculated as estimated EBITDA in 2027 at 40% market share less estimated EBITDA in 2027 at 17% market share for

(4) Estimated based on Lottomatica's AWP NGR in 2022 and the margins that the Group historically captured from AWPs that it internalized.

Estimated based on AWP NGR in 2022 for machine operators in the entire Gaming Retail market (excluding the Group's AWP NGR) and the margins that the Group historically captured from AWPs that it internalized.

28

# Clear and focused strategy to further grow, leveraging well-positioned assets and tangible growth levers





Source: Company information



## Market overview



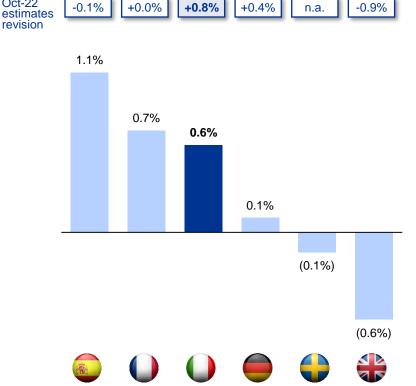


## Solid economic macro-environment supported by strong **fundamentals**

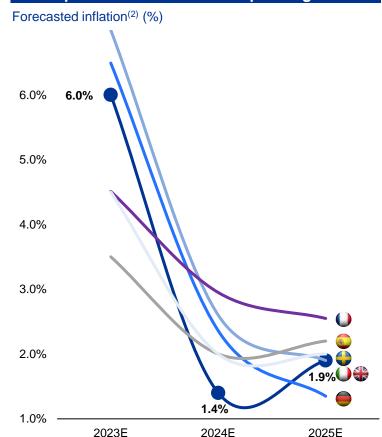
Italy has a positive outlook and best upwards revision of GDP growth in 2023...

2023 Forecasted real GDP growth(1) (%)

Jan-23 vs. Oct-22

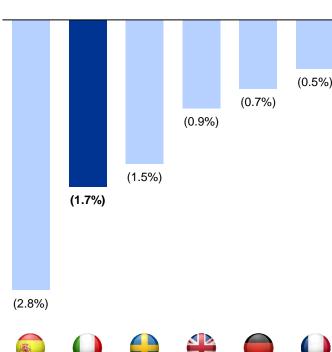


...with inflation bottoming next year easing pressure on consumer spending...



...and with an improved unemployment rate

Unemployment rate<sup>(3)</sup> 2Q22 vs. 2Q21<sup>(4)</sup> (delta %)





















Year-on-year change in local currency terms. Estimates for all countries other than Sweden based on Jan-23 IMF release; latest available data for Sweden is Oct-22 release. Consumer price index inflation, average, YoY % change.

<sup>(1)</sup> (2) Unemployment as a percentage of total labour force.

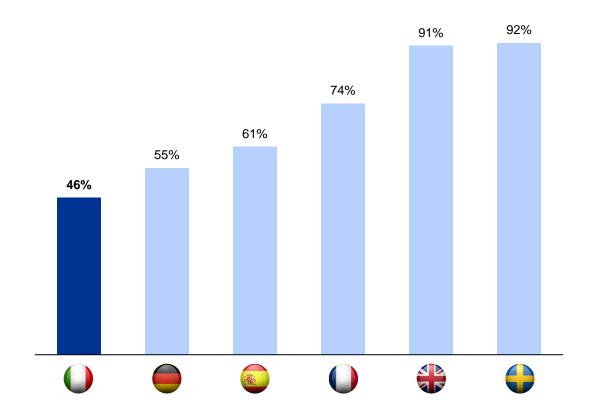
## The Italian consumer is in good health

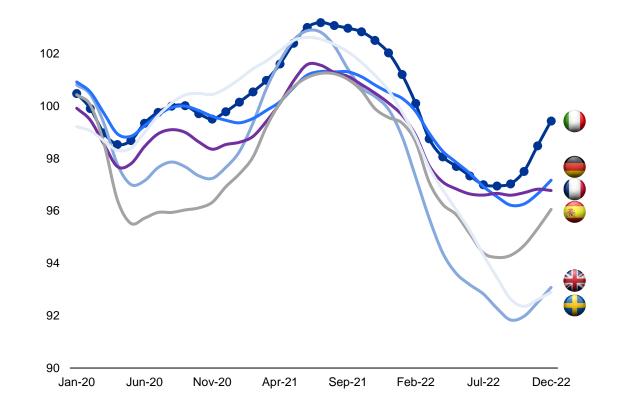
Low household debt to GDP ratio shielding against interest rate increase...

Household debt to GDP ratio<sup>(1)</sup> (2021, %)

#### ...and improving consumer confidence trend through the second half of 2022

Last 3 years consumer confidence index<sup>(2)</sup> (CCI)







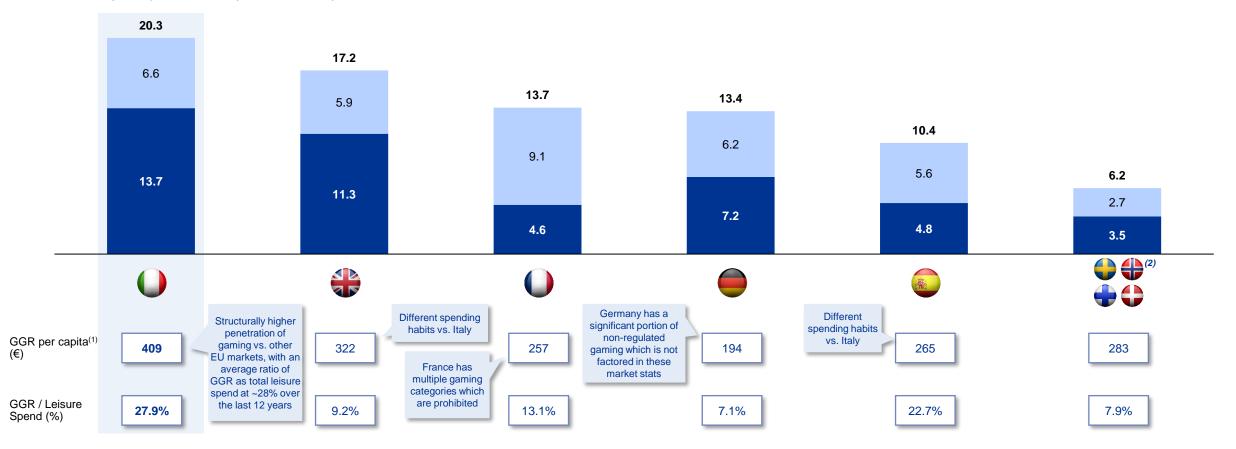
The Economist Intelligence Unit (published in Dec-2022 / Jan-2023), OECD (2023). Calculated as total liabilities of the household sector (US\$) over nominal GDP (US\$)

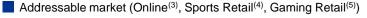
DOI: 10.1787/46434d78-en (Accessed on January 23, 2023).

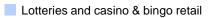
## Largest gaming market in Europe due to overall size of the country and high allocation of leisure spending to gaming (cultural habit)...

Italy is the #1 gaming market in Europe in terms of GGR (€20.3bn, of which €13.7bn addressable market)

Size of key European markets (GGR 2022, €bn)









Prisma S.p.A. (MAG), H2GC as of January 2023, Euromonitor, IHS. GGR / adult population.

Nordics include Sweden, Norway, Finland and Denmark.

Includes iSports (sports, horse, virtual), iGaming (iCasino) and Other Online (iPoker, iBingo, betting exchange). Italy's Online also includes Lottery reselling which does not exist abroad.

Includes sports, horse and virtual,

Includes AWPs and VLTs.

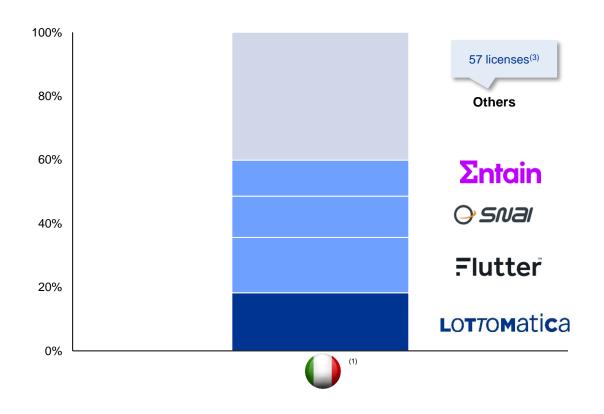
## ... a fragmented market with opportunity for further consolidation (example of iSports and iGaming)...

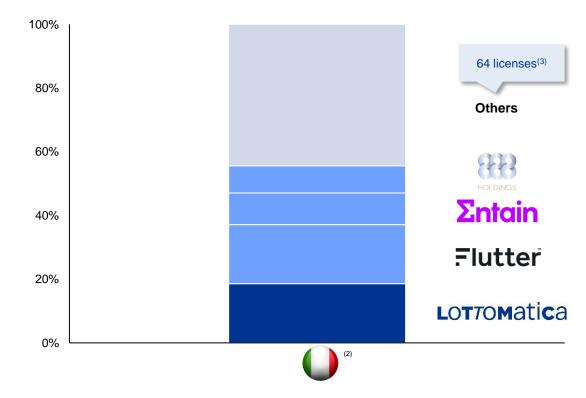
#### iSports competitors' arena

iGaming competitors' arena

Cumulative market share of competitors (%)

Cumulative market share of competitors (%)







Source: Company information, Company estimates on ADM and Italian market data Italian market shares based on GGR for the period January 1 to February 28, 2023. iSports includes online sports betting, virtual betting and horses. Sports Retail includes retail sports betting, virtual betting and horses.

<sup>(1)</sup> Italian market shares based on GGR for YTD as of February 2023. Entain includes: Eurobet and Bwin; Lottomatica includes: all Lottomatica brands and pro-forma for Betflag acquisition; Flutter includes: Sisal, Pokerstars, Betfair and Tombola.
(2) Italian market shares based on GGR for YTD as of February 2023. Flutter includes: Sisal, Pokerstars, Betfair and Tombola; Entain includes: Eurobet and Bwin; Lottomatica includes: all Lottomatica brands.

<sup>(3)</sup> iSports and iGaming licenses as of February 2023 for others excluding top 4

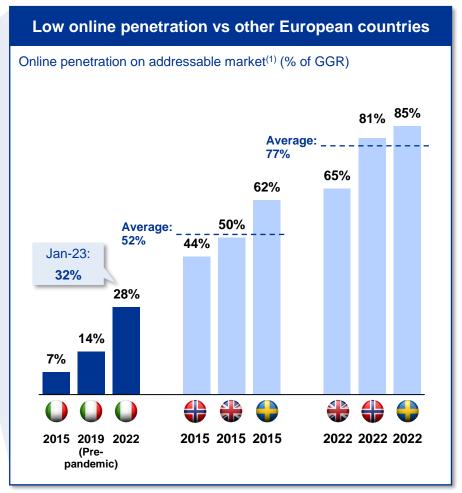
## ... with significant room to further grow organically, especially in underpenetrated Online

#### Market growth expected across gaming verticals where Lottomatica operates



- Favourable macro-economic outlook and growing leisure spend
- ✓ Increase in digital adoption
- ✓ Growing number of players (more) and more with omni-channel behaviour)
- ✓ Emergence of players shifting from grey market
- Enhanced offering sustaining ARPU increase over time

ARPU increase driven by players with increasing omnichannel behaviour (commending higher ARPU vs. pure retail)

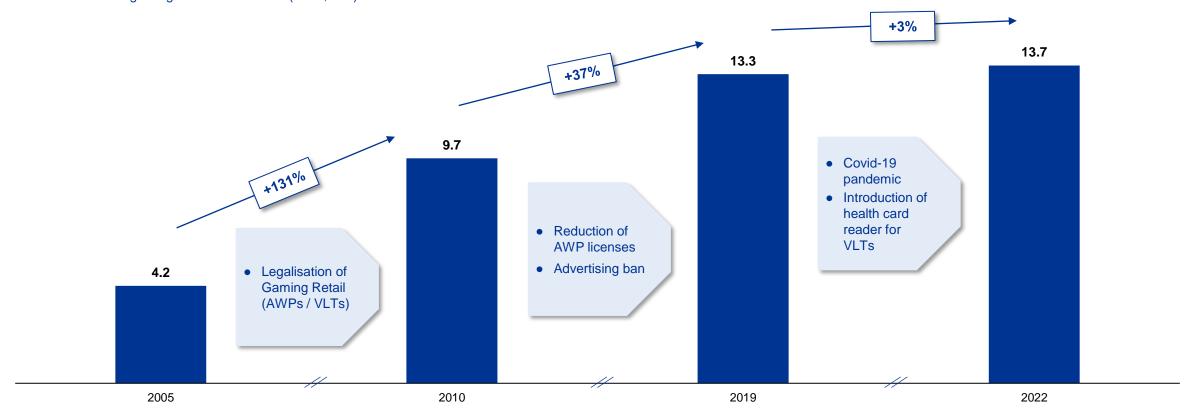




## The market has grown consistently...

Despite various macro-economic cycles, regulatory changes and Covid-19 pandemic, the Italian addressable gaming market more than tripled in size since 2005

Italian addressable gaming market<sup>(1)</sup> evolution (GGR, €bn)





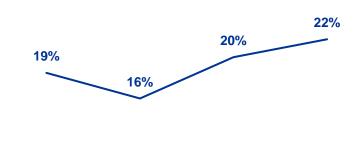
## ... with proven resilience throughout macro headwinds

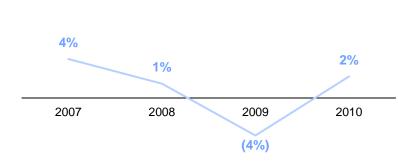
#### **Proven resiliency during recessions**

Italian bets<sup>(1)</sup> and GDP evolution (YoY change, %)

Bets YoY change

Italian GDP YoY change

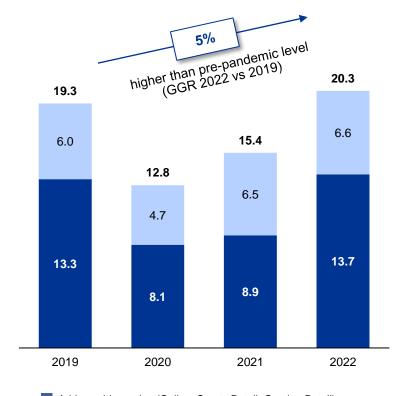


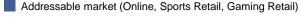


#### **Quickly recovered to pre-pandemic levels**

Italian gaming market evolution (GGR, €bn)



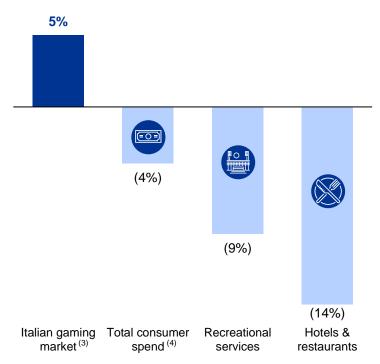




Lotteries and casino & bingo retail



Delta 2022 vs. 2019 (%)





Elaboration on Prisma S.p.A. (MAG), Libro Blu dei Monopoli, IHS, H2GC as of January 2023, Oxford Economics. Addressable market bets, which exclude lotteries and casino & bingo retail

Online GGR over addressable market GGR, which excludes lotteries and casino & bingo retail. Italy's Online also includes Lottery reselling which does not exist abroad.

(3)

Total spend includes recreational services, hotels and restaurants, mobility services, communication services, clothing, food beverage, home personal care.

# The Italian gaming market has a balanced and established regulatory framework...

#### Italy is a well-established and fully-regulated market with all segments and products being legalised and licensed

Limited concession renewal risk, given multiconcessions on various products













Gaming Retail	AWP	Multi-license	Multi-license	Multi-license	Prohibited	Multi-license	Multi-license
	VLT	Multi-license	Prohibited	Prohibited	Prohibited	Prohibited	Multi-license
Sports Retail and iSports	Sports	Multi-license	Multi-license	Multi-license	Monopoly (retail) / Multi-license (online)	Multi-license	Multi-license
	Virtual	Multi-license	Multi-license	Unregulated	Prohibited	Unregulated	Multi-license
	Horse	Multi-license	Multi-license	Multi-license	Monopoly (retail) / Multi-license (online)	Multi-license	Multi-license
	Totalizator	Multi-license	Multi-license	Monopoly	Monopoly	Monopoly	Multi-license
Betting exchange		Multi-license	Multi-license	Multi-license	Prohibited	Multi-license	Multi-license
Online Casino	Slot games	Multi-license	Multi-license	Multi-license	Prohibited	Multi-license	Multi-license
	Live tables	Multi-license	Multi-license	State level (Monopoly / Multi-license)	Prohibited	Multi-license	Multi-license
	iPoker	Multi-license	Multi-license	Multi-license	Multi-license	Multi-license	Multi-license
Casinos		Multi-license	Multi-license	Multi-license	Multi-license	Multi-license	Monopoly
Bingo		Multi-license	Multi-license	Monopoly	Multi-license	Multi-license	Multi-license
Lottery		Mono-license <sup>(1)</sup>	Mono-license <sup>(1)</sup>	State Monopoly	Monopoly	Mono-license <sup>(1)</sup>	Monopoly



Source:

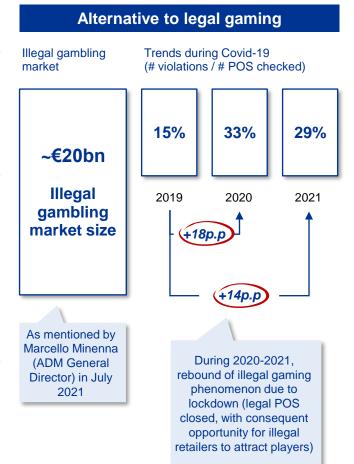
Notes:

Germany Online casino games are subject to a state level regulation (the states may decide to operate them under state monopoly or to issue licences). In Spain, retail gambling is under the regulatory authority of Spain's 17 autonomous communities, while online gambling is regulated at the national level (autonomous communities may also regulate the activity within their region).

## ... with recognized systemic importance of the industry in terms of taxes, employment and legality...





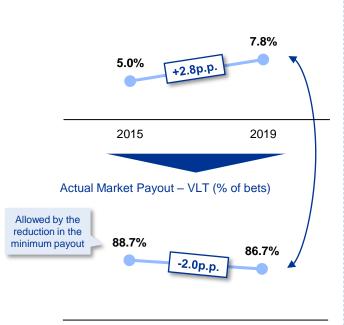


## ... leading to a constructive relationship with the regulator compared to other European markets...

Italian regulator has shown on multiple occasions the willingness to support and maintain the gaming industry...

Increases of PREU: the regulator allowed for a minimum payout decrease

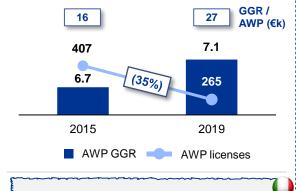
VLT PREU (% of bets)



2019

**AWP reduction:** progressive reduction of AWP licenses fully reabsorbed as productivity increased for the remaining machines

AWP licenses (#k) and AWP GGR (€bn)



✓ Postponed payment date of gaming taxes given the significant impact of lockdowns on retail businesses

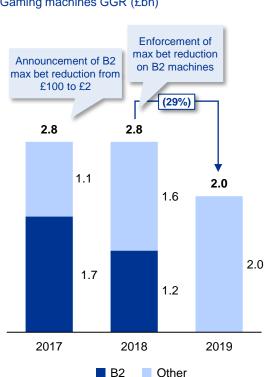
Covid-19: support to gaming sector

- Extended gaming and sports concessions for free beyond the lockdown period
- Gaming machines by 15 months (instead of 12 months)
- Sports concessions by 18 months (instead of 12 months)

...while in other European countries, latest regulatory restrictions had a more relevant and negative impact

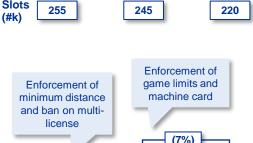
B2 max bet reduction in UK: -29% GGR loss in 2019 and closure of >1k betting shops (~15% of the network) in the first six months

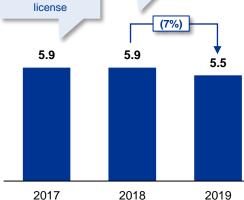
Gaming machines GGR (£bn)



Restrictions on AWPs (e.g. minimum distancing, gaming halls size reduction, machine card) in Germany: -7% GGR reduction in 2019

AWP GGR (€bn)







2015

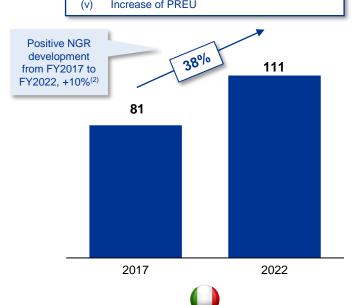
## ... resulting in a healthy growth of the industry over the last 5 years vs. UK and Germany

#### Italian bets have consistently grown faster than UK and German wagers

Bets ex. lotteries and bingo retail (€bn), 2017-22 % increase

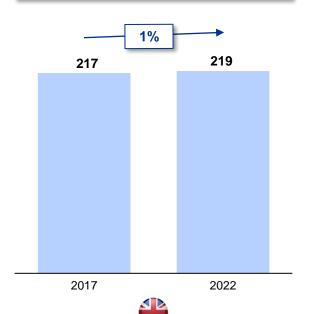
Several measures implemented, among all:

- AWPs licenses reduction (2017-18)
- Advertising ban (2018)
- Health card reader for VLTs (2020)
- Additional temporary tax withdrawal (0.5% of bets) on sports betting<sup>(1)</sup> (2020-2021)
- Increase of PREU



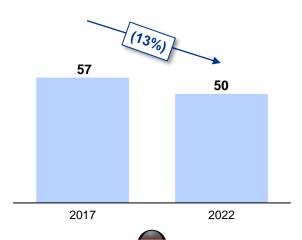
Several measures implemented, among all:

- FOBT stake limit (2019)
- POC tax increases



Several measures implemented, among all:

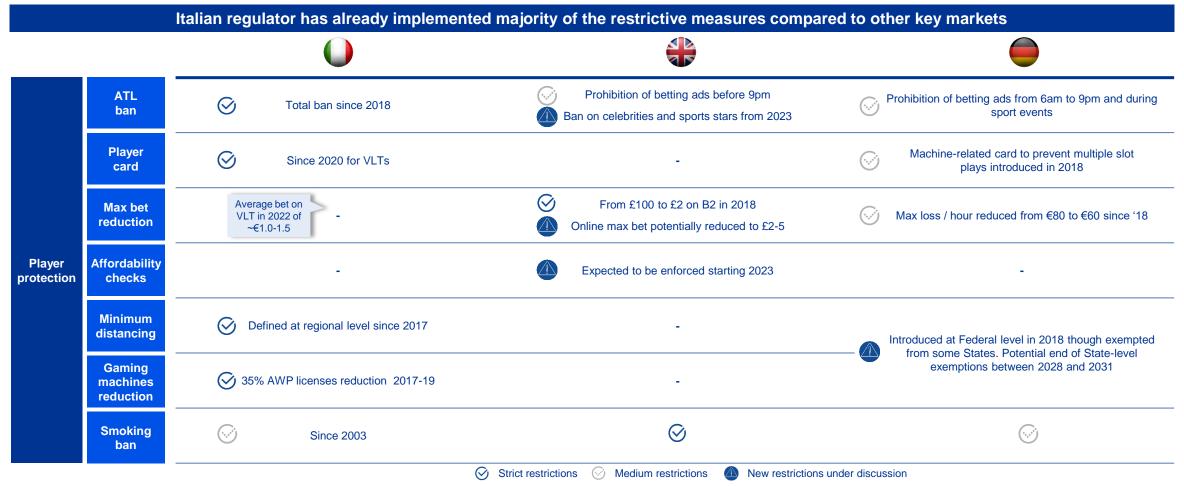
- Player card (2018)
- Max loss / hour reduced (2018)
- Minimum distancing (2018)
- New licensing regime (2020)



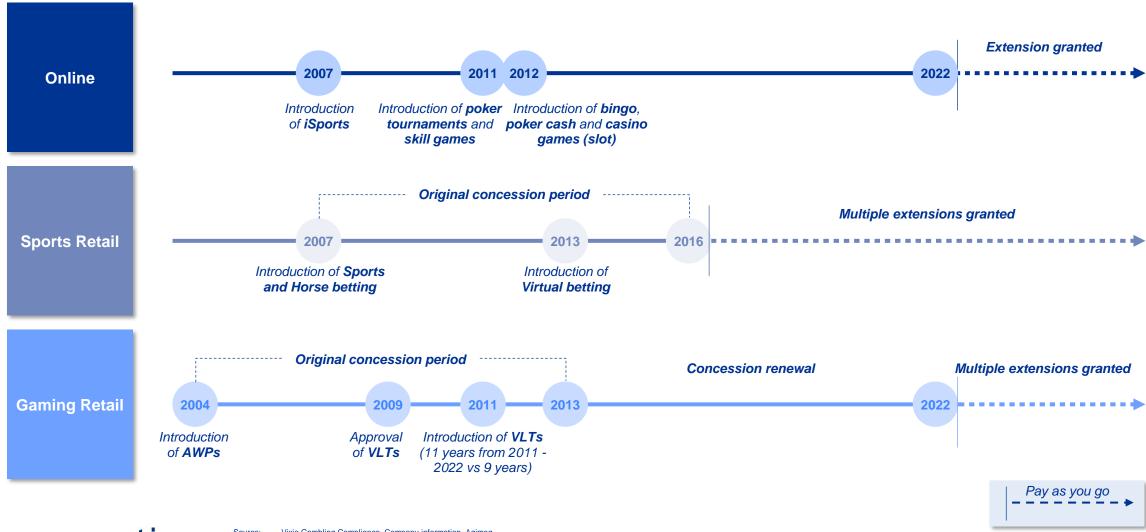
Recently implemented regulatory regime is one of the strictest in Europe



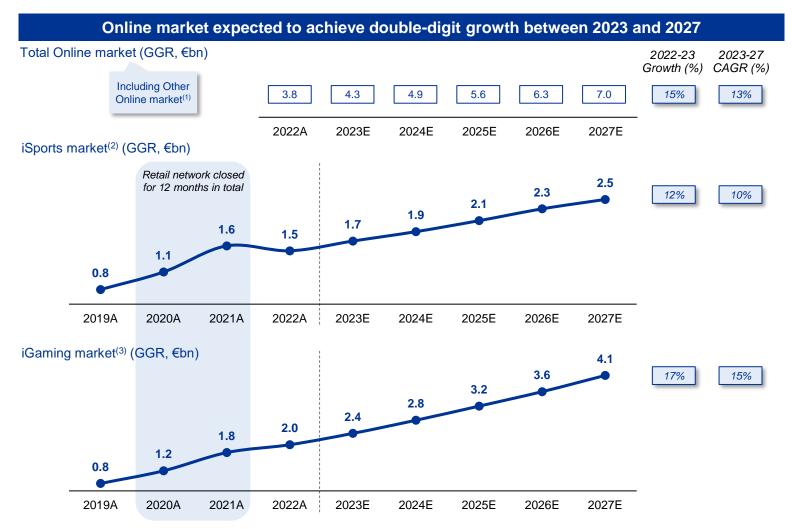
# The Italian regulator has also adopted measures for higher player protection before other countries, in line with the industry standards...



## ... and adopted a "pay as you go" model for concessions in recent years



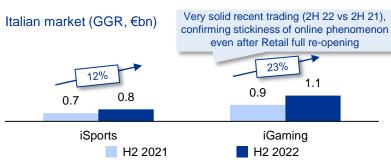
### **Italian Online market outlook**



#### **Key growth drivers**

- Accelerated digital adoption Covid-19 driven step-change (Italy currently lagging vs. other European countries)
- Room for growth in online penetration in Italy, also considering other more mature markets (e.g., UK, Nordics)
- Favourable macro-economic context and projected growing leisure spend, supporting demand and growth in spending per player
- Omnichannel players expect to increase Online share of wallet vs. retail going forward
- Client base evolving towards omnichannel / online paradigm
- Increasingly "online-friendly" infrastructural landscape (e.g., greater broadband coverage, improved security in digital transactions)
- Improved proposition from operators (e.g., in betting cash-out feature, multi-bet, player props etc.), with overall enhancement of gaming experience
- For iGaming, greater availability and opportunity to play for customers, thanks to increasing attractiveness of proposition

### **Trading since re-opening**





rce: Prisma S.p.A. (MAG), H2GC, Company information.

2019A-2022A figures based on Prisma S.p.A. (MAG). 2023E-2027E based on average estimates from Prisma S.p.A. (MAG) and H2GC Includes iPoker, iBingo, a portion of iLottery (Lottery reselling) and Betting Exchange.

(2) Includes sports, horse and virtual.

Includes iCasino

## Italian Sports Retail market outlook

#### Sports Retail market expected to achieve mid single-digit growth between 2023 and 2027

Italian Sports Retail market (GGR, €bn)

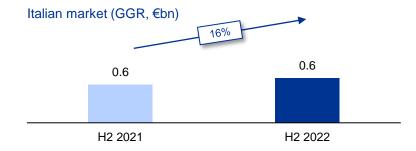
2022-23 2023-27 Growth (%) CAGR (%)

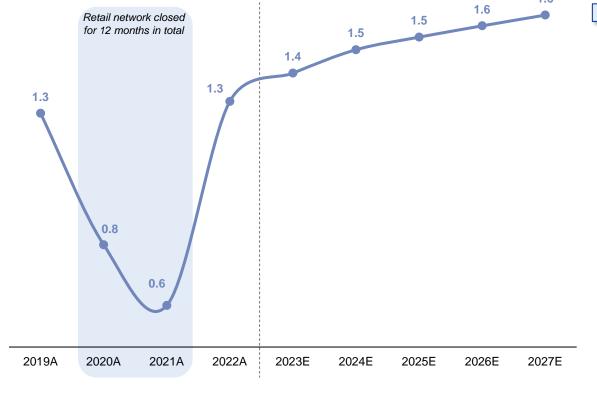


### **Key growth drivers**

- Favourable macro-economic context and projected growing leisure spend, supporting demand and growth in spending per
- Enhanced retail customer experience also thanks to new technologies (incl. automation)
- Wide events offering in 2023, due to calendar re-shuffle caused by 2022 World Cup
- Increased offering from operators for both Sports betting (i.e., number of markets available) and Virtual events (8 retail channels today vs 4 in 2019)
- Potential further product expansion, with continuous improvement in quality and quantity of contents

#### **Trading since re-opening**



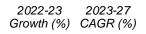


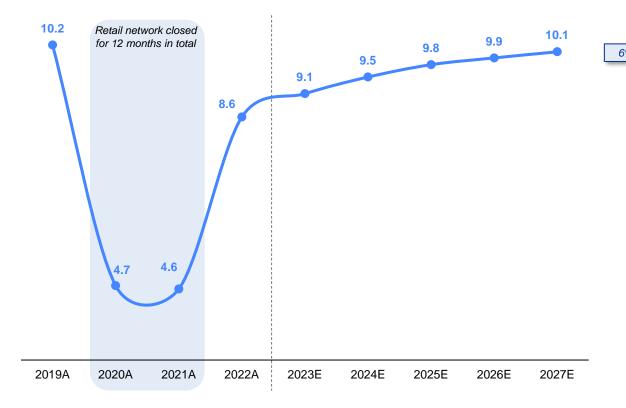
## **Italian Gaming Retail market outlook**

Gaming Retail market expected to achieve low single-digit growth between 2023 and 2027, on the back of demand rebased post introduction of healthcard reader and Covid-19

back of demand rebased post introduction of healthcard reader and Covid-19

Italian Gaming Retail market (GGR, €bn)



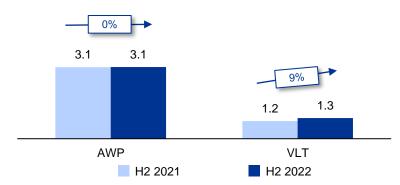


#### **Key growth drivers**

- Favourable macro-economic context and projected growing leisure spend, supporting demand and growth in spending per player
- Gradual recovery of health card reader impact
- Increasing number of players returning to retail shops after pandemic (phenomenon deeply rooted in Italian market), sustaining AWP recovery with room to return closer to prepandemic levels

#### **Trading since re-opening**

Italian market (GGR, €bn)







## **Online**

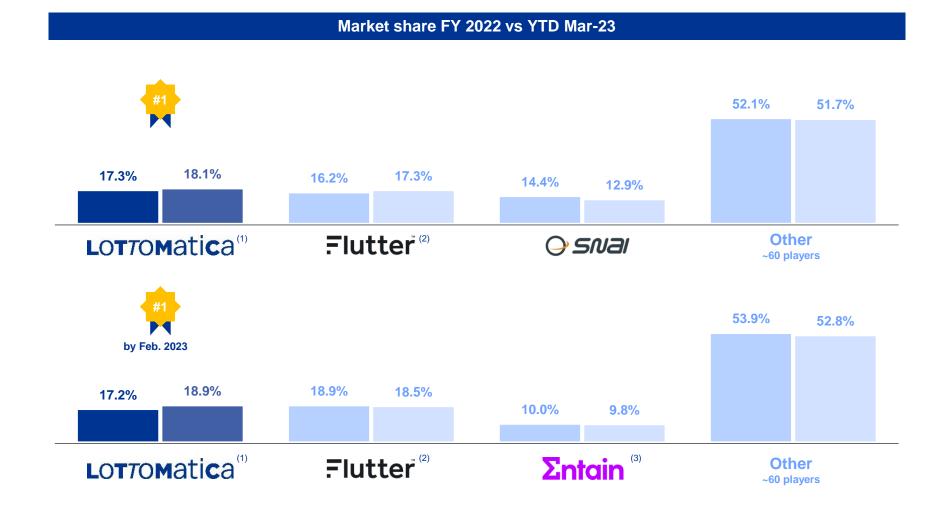




## Leadership position in iSports and iGaming









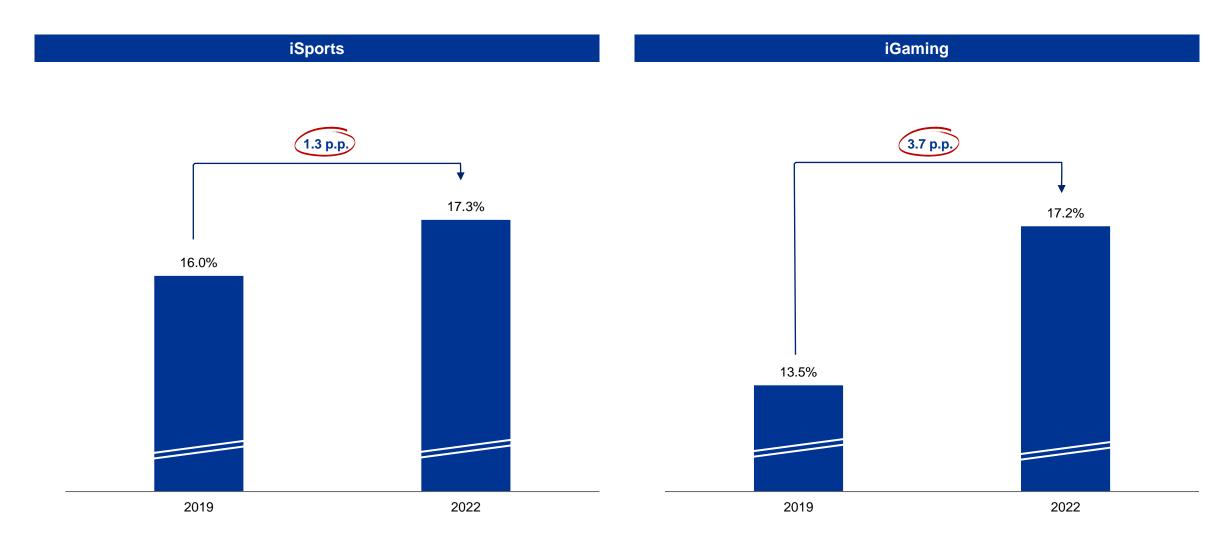
Company estimates on ADM and Italian market data. Italian market shares based on GGR for the year ended December 31, 2022 and for the period January 1 to March 31, 2023. Market shares of iSports and iGaming based on GGR. iSports includes online sports betting, virtual betting and horses. iGaming includes iCasino.

All Lottomatica brands.

Sisal, Pokerstars, Betfair and Tombola.

(2) Eurobet, bwin.

## Strong and continued online market share evolution





## The key growth-driving segment

#### **Omnipresent Online franchise offering**







**Multi-brand portfolio** 









**Key facts** 

1.2m

Unique active users<sup>(1)</sup>

€11.9bn

Bets

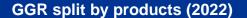
€646m

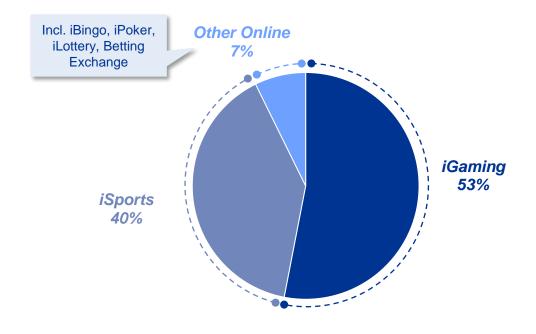
**GGR** 

€555

ARPU<sup>(2)</sup>

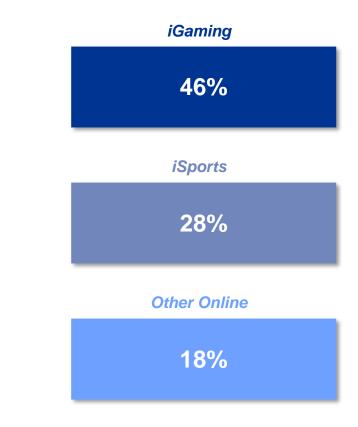
### Well diversified product mix across iSports and iGaming





Total GGR: €646m



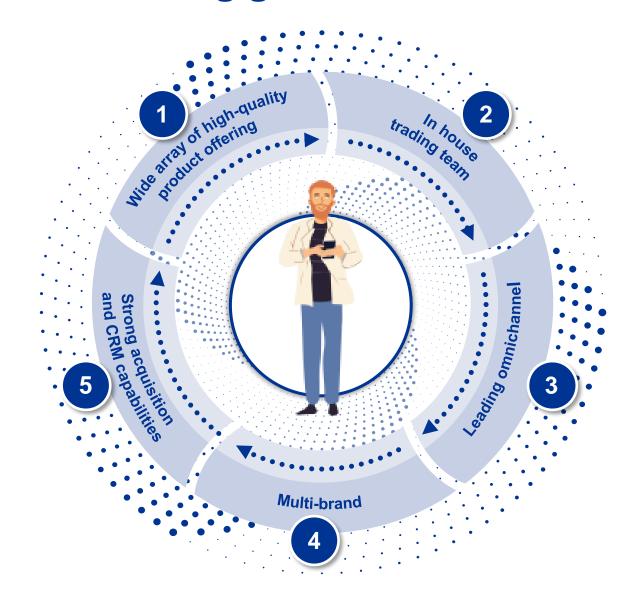


Well diversified product range...

...growing across products given cross selling opportunities



## **Key success factors driving growth in the Online business**









## iSports | Broad product offering with attractive features

#### Products with full set of functionalities

#### **Products**

### **FOB LIVE**



- Popular growing component
- Multiple feeds + live streaming from 10 channels
- 68% of bets placed online

#### **VIRTUAL**





- Huge discipline offering (i.e. football, horse racing, etc.)
- A number of different events simulated per day

### **Functionalities**

#### **BONUS**





 Availability of multiple bonuses to attract both new and existing customers

#### **CASHOUT**





New feature allowing early bet redemption



Covers all top events

One of the widest

sports

Italy

Own algorithms on top

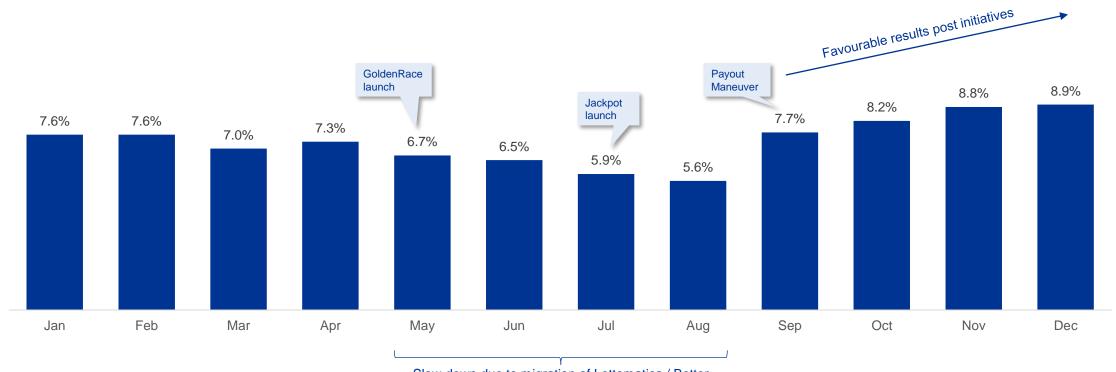
offerings of markets in

FOB<sup>(1)</sup> PRE-MATCH

## Cross fertilization of product portfolio across brands | Example of Goldbet vs Better's in Virtual Online

Better's initiatives have yielded significant market share improvements

Better Online Virtual market share (based on NGR)

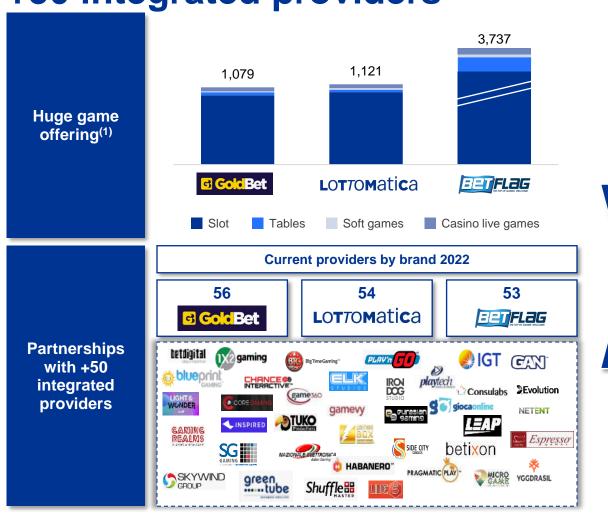






Company information as of December 31, 2022.

## iGaming | Widest product offering covering +3.8K games with +50 integrated providers



#### Large opportunity to lead product innovation in-market

- Market-leading position enables increased influence on game launches
- Drive development of native mobile offering
- Expected to directly integrate the best content studios on offer (e.g. WMG, Cristaltec, Pragmatic Play) and add new providers (e.g. Kajot)
  - Focus on games similar to retail AWPs, which have proven to be omnichannel favourites (e.g. Amusnet)
  - Increase partner marketing tool usage





WAZDAN





















## Our technology enables fast time-to-market and superior customer experience through highly rated Apps

Initiatives to deliver top-notch mobile customer experience



Mobile first design approach to improve Customer experience



Casino Apps with full restyling of Android/IOS format



**Customers can play** anywhere anytime on all products



~80% turnover(1) from mobile channels





#### High level of customer satisfaction from our Apps









iOS ratings(2)



## In-house trading and risk management enables Lottomatica to have overall better performance vs peers

Lottomatica's in-house trading and risk management

Optimises better online payouts(1) vs. peers



**Overview** 



- o Pre-match football, Pre-match other sports, Live Team
- Trading group actively involved in Fixed Odds Betting product marketing activities



Strategy

- Being competitive in odds offering
- Having the right odds during all odd lifecycle
- Adopt smart pricing initiatives to reduce payout



**Tools** 

- Full set of tools available to support the traders during the different phases of the odd management:
  - o Market view, Internal view, Business Intelligence



**87%** 

Average payout (2019-22A)



3 pp

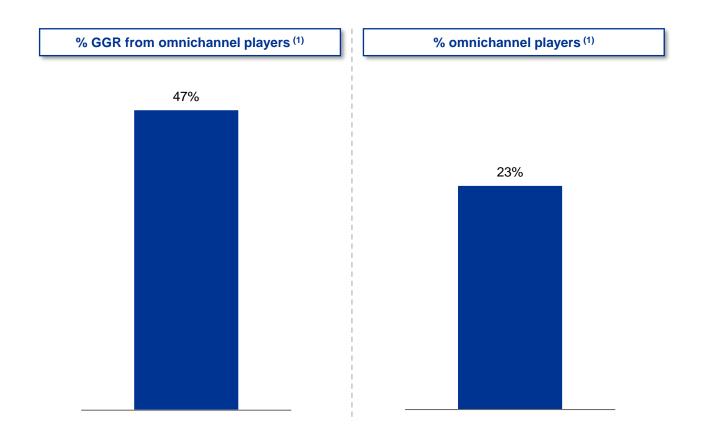
Lower average payout vs. peers<sup>(2)</sup> (2019-22A)

Payout optimisation drives EBITDA efficiencies



# We believe we have the most successful omnichannel strategy to date in the industry

Advanced omnichannel model in Italy, in terms of GGR and # customers from Retail



- Management believes that the Group has the most successful omnichannel model in Italy with about half of GGR from omnichannel players
- 23% of customer base playing both retail and online with our brands (higher lock-in)
- Better economics



### **Attractive omnichannel economics**

#### **OMNICHANNEL CROSS-SELLING PROCESS**

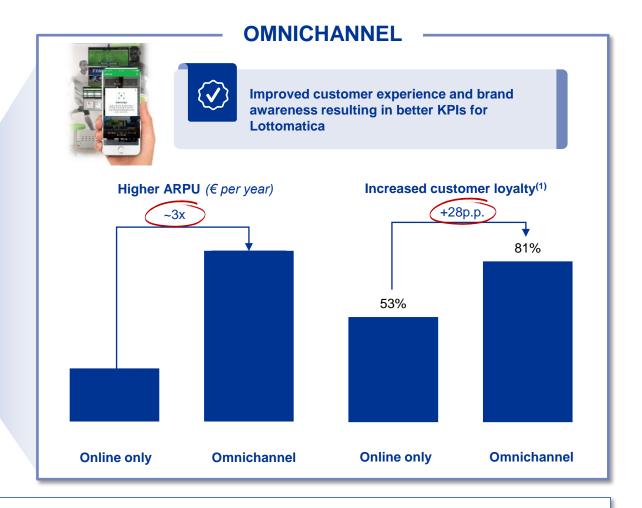


- Scale opportunity
- Shift towards mobile
- Competition to acquire and maintain customers



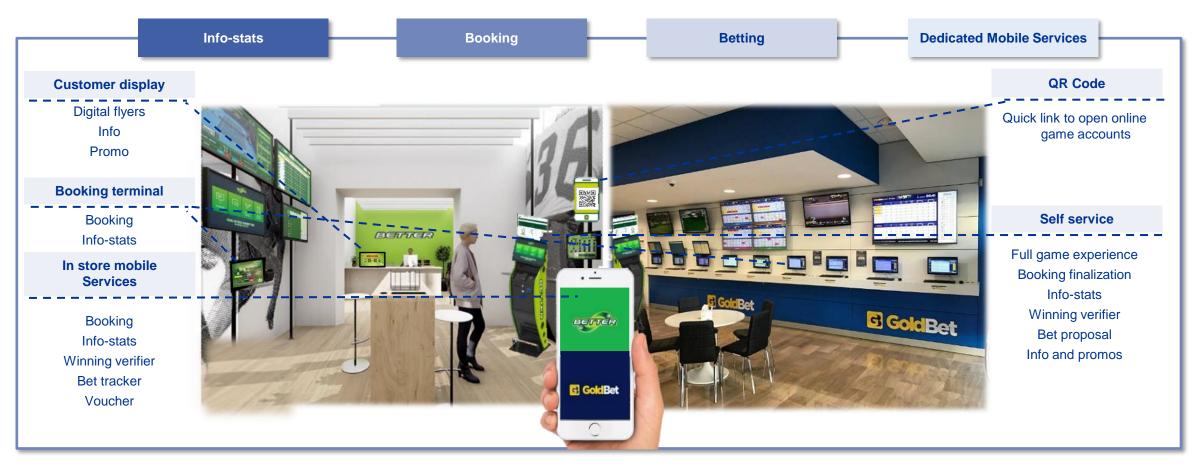
- Primary acquisition channel for online customers
- Advertising bans stresses importance of brand awareness from retail

**OMNICHANNEL CROSS-SELLING PROCESS** 



Omnichannel economics are more favourable than pure online

# Wide range of different tools and technologies to provide customers with a top-notch omnichannel experience...



Mobile is not a channel in the multichannel approach anymore but the integration of multichannel itself

### ... with more to come from the Better network

#### Leveraging Lottomatica's successful Goldbet omnichannel model to Better

- Goldbet tools and technology to improve customer service experiences (e.g. game account opening and top-up)
- Retailer incentive scheme

- Positioning Goldbet to an omnichannel approach
- Omnichannel network expansion
- UX/UI digital touchpoints in stores

- Leverage Goldbet experience to grow Better's omnichannel presence
- Further POS network expansion



% Netpoint FTDs<sup>(1)</sup>

>70%

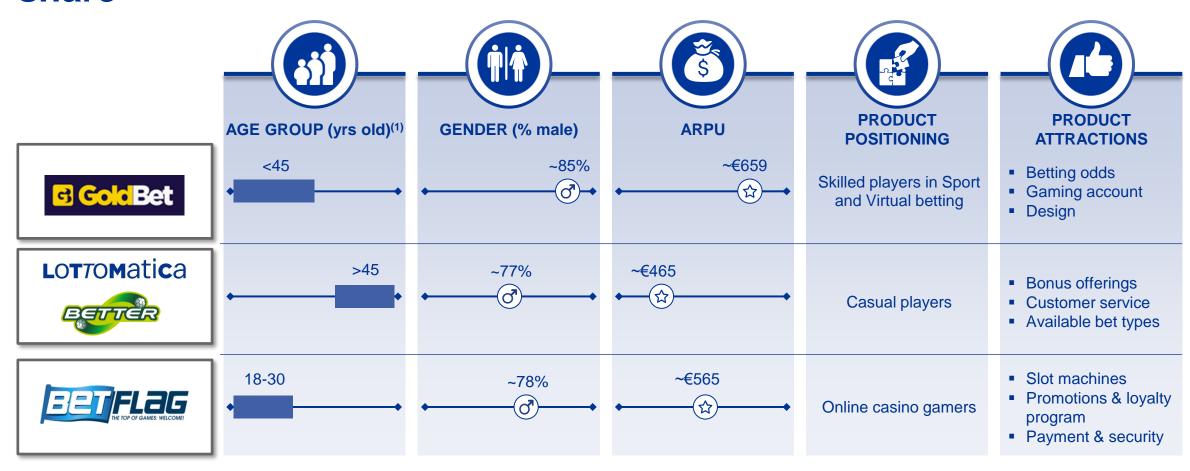
Goldbet POS with full omnichannel capabilities

1,700+

Goldbet tickets placed through digital touchpoint in store



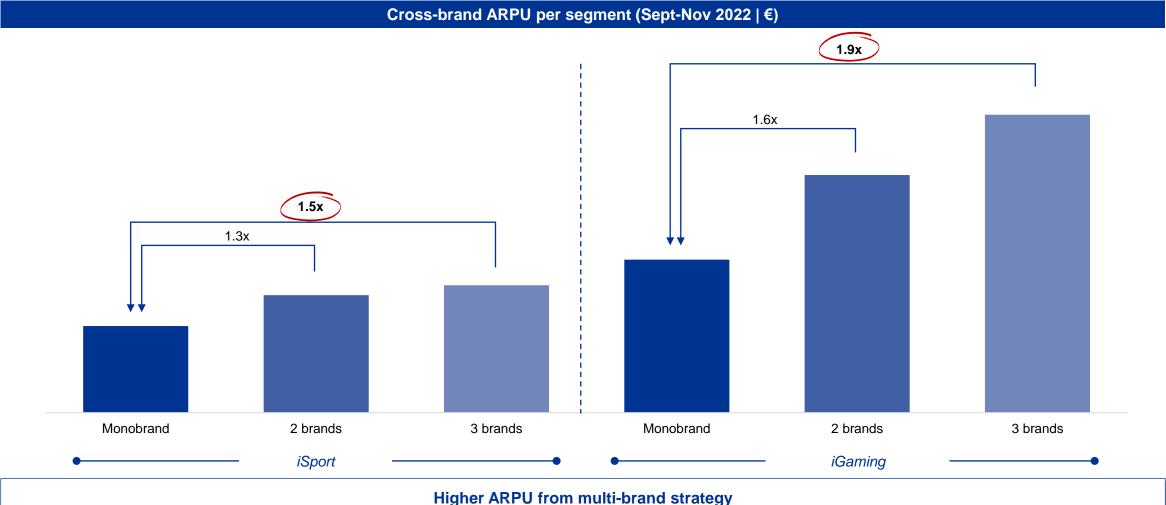
## Distinctive multi-brand strategy to cover full customer wallet share



#### Limited risk of cannibalization given distinct positioning of brands

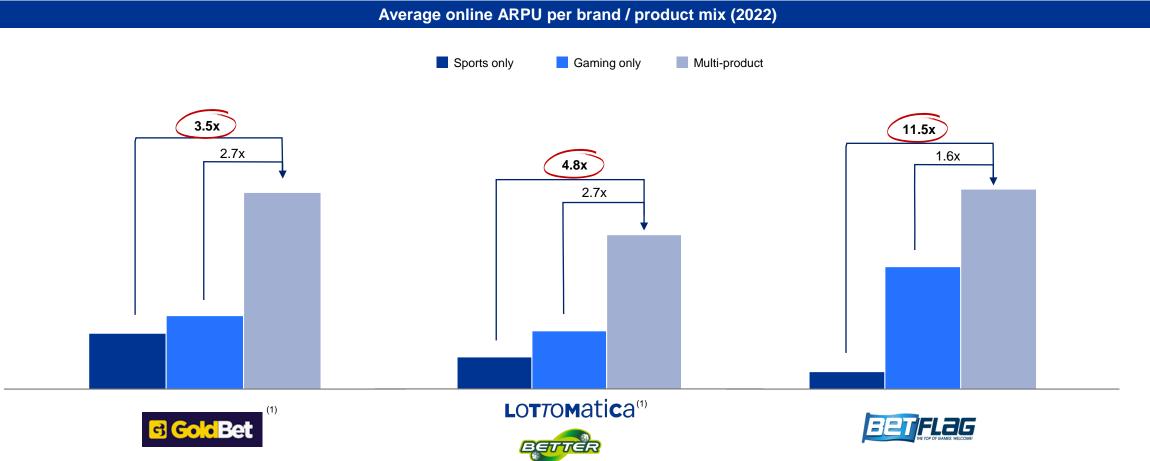
62

# Multi-brand strategy to efficiently cross-sell and generate 1.5-1.9x ARPU vs mono-brand players





# Around 50% of Lottomatica customers are multi-product players vs single-vertical players driving higher ARPU





## Disciplined acquisition via high quality channels | Direct



**SEO** 

- Strong effectiveness from evolving SEO capabilities:
  - ✓ Content strategy
  - ✓ Keyword strategy
  - ✓ Back-link building
- Dedicated real-time and ad-hoc sports news app to foster customer conversation, leading to FTD conversion in Goldbet and Better brands
- 122m impressions<sup>(1)</sup> and 1.7m clicks unbranded<sup>(2)</sup>





- High coverage of publishers with target customers (e.g. sport newspapers)
- Lower cost base
- 151m impressions<sup>(1)</sup>

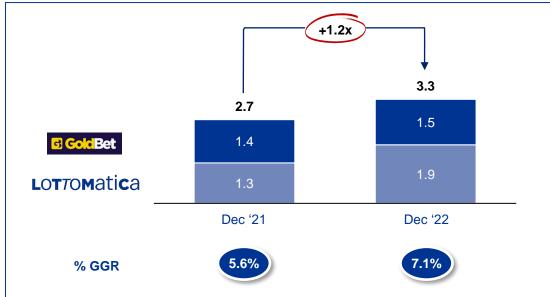




## Disciplined acquisition via high quality channels | Web Affiliates

- New channel to complement direct registrations
- New customers are acquired through partners who sponsor products on their channels (e.g., website, social, etc.)
- Fixed fee per customer acquired and a revenue share fee on acquired customer GGR
- CLTV prediction through advanced analytics models to optimize partners' management

GGR (€m) from Web Affiliated customers







Source: Company information.

## We continuously develop CRM initiatives to support our Online Betting and Gaming customer base











#### **CONTACT STRATEGY**







#### **PREMIUM CUSTOMERS**



#### PERSONALIZED EMAIL



#### **BONUS OPTIMISATION**



Advanced Analytics models to enable microtargeted campaigns

~670 micro-segments handled

150+ campaigns per week to optimize bonus spending and communication efficacy

Dedicated Premium

Customer team to manage
and enhance overall
customer experience

Customized and tailored content for each customer

Bonus / GGR Incidence decrease due to optimization activities

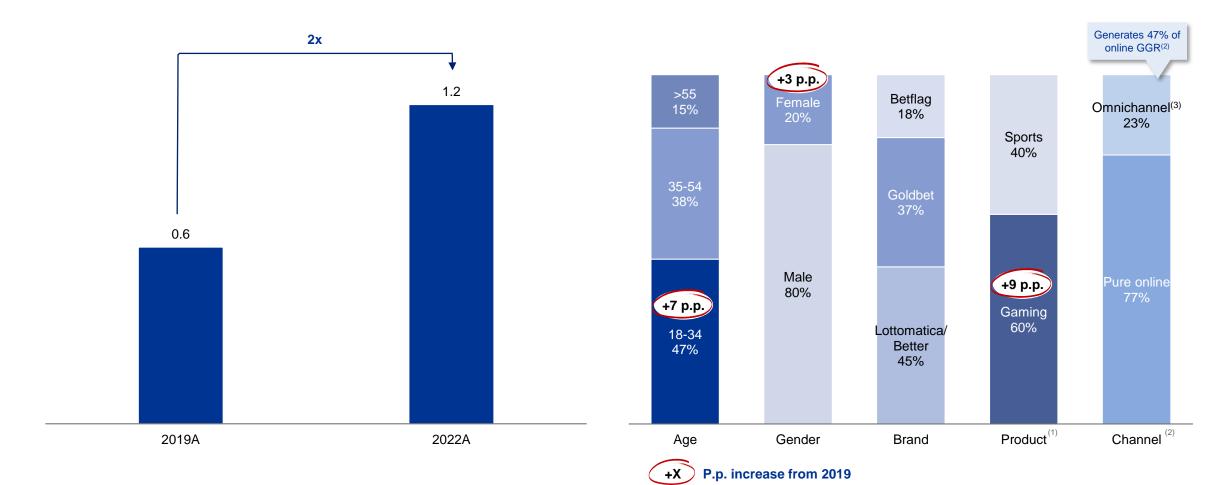


ource: Company information as of December 31, 2022.

# Strong customer acquisition and CRM capabilities have enabled the expansion of the customer base by 2x in the last 3 years...

Lottomatica's customer evolution (m people)

Lottomatica's breakdown of customer base 2022





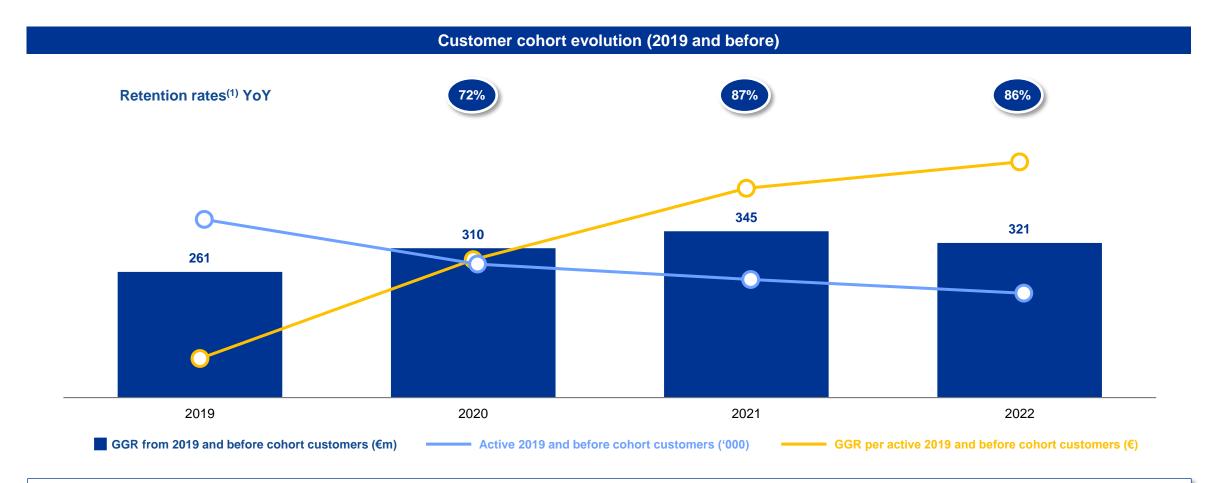
Estimate based on average number of customers playing in a year.

Estimate based on average number or customers playing in a year.

Estimate based on data from August 2022 to December 2022 related to Online players acquired through POS and / or having retail operations (e.g. account top-ups) Betflag customer base excludes betting exchange customers

29% excl. Betflag (with no retail channel).

## ... with compelling growth customer retention, ARPU and ...

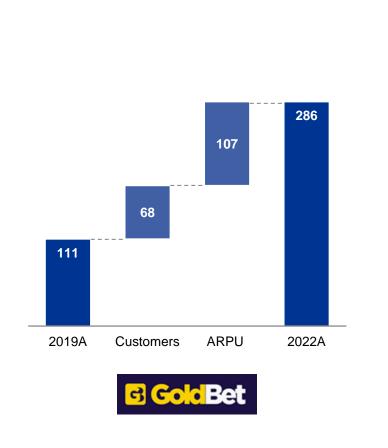


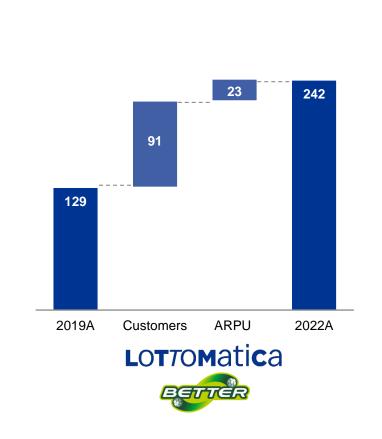
- Increase in revenues from loyal customers as they become more engaged
  - Stable retention in active customers

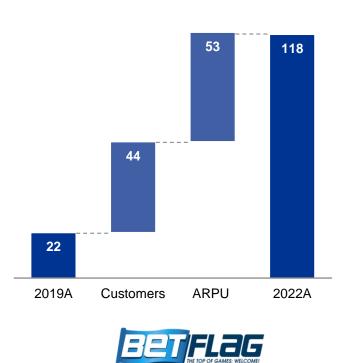


## ... increasing number of customers across brands

#### GGR (€m)

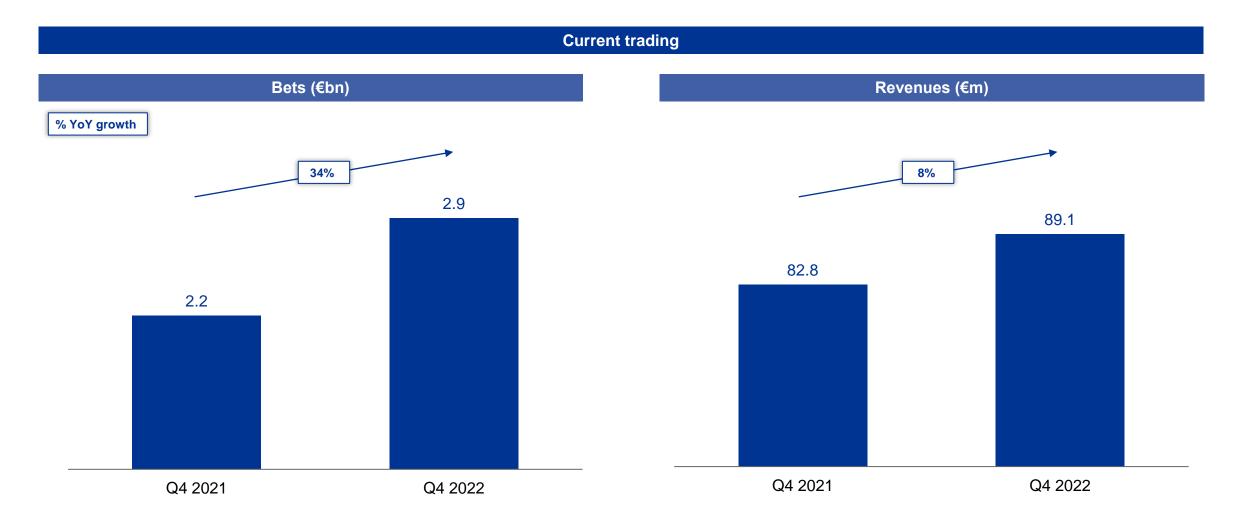








## **Current trading | Online performance**





# **Growth strategy**



Expand product offering and tailor customer experience



Further expand omnichannel strategy



**Multi-brand development** 



Innovation in CRM, customer retention & engagement



Inorganic growth through M&A

- Continuous offering expansion in sports markets, casino content, virtual providers
- Content hyper-personalization through micro-cluster campaigns
- New products such as instant-play/betbuilder
- Premium service and hospitality for key customers
- Acquisition of GiocaOnline studio provides opportunity for product tailoring
- >1,000 POS from Gaming Franchise providing opportunity for further customer acquisition
- Leverage brand awareness to increase digital footprint
- Further digitalise retail customer experience
- Leverage distinctive and complementary portfolio of brands to widen active customers and increase lifetime value
- Advanced Analytics to tailor products according to customer preferences
- Loyalty program and gamification to maximise the relationship with customers
- Increase brand cross-sell on premium customers
- Consolidate market through complementary players with distinctive positioning
- Bolt-on acquisitions of small concessionaires



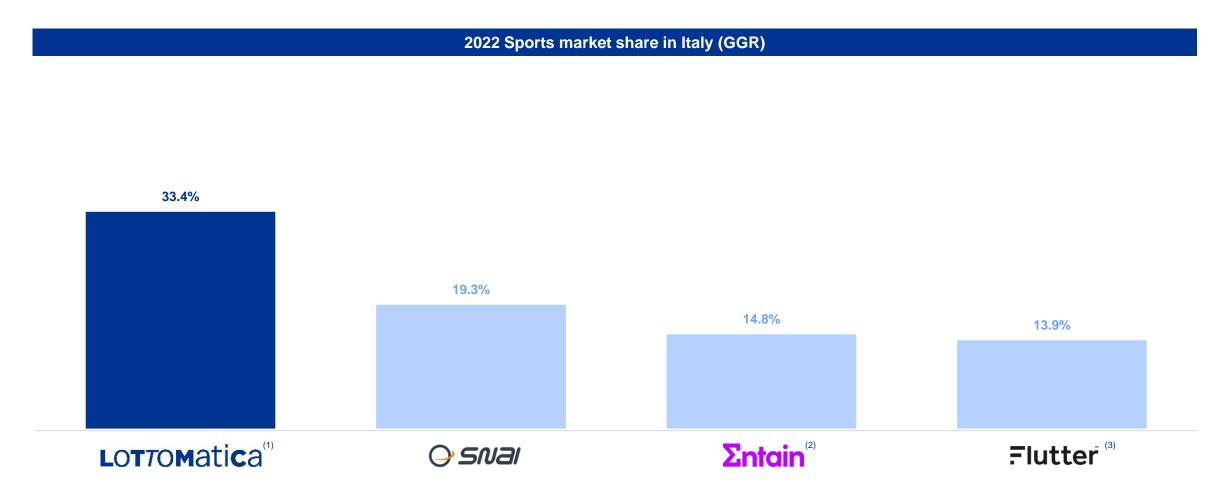
# 15

# **Sports Franchise**





# National champion in Sport Franchise, owning >1/3 market share



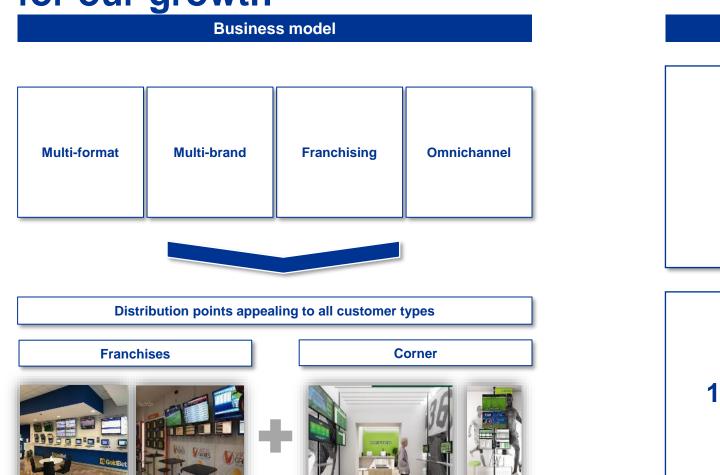


e: Company estimates on ADM and Italian market data. Italian market shares for the year ended December 31, 2022. Market shares of Sports Franchise based on GGR. Sports Franchise includes retail sports betting, virtual betting and horses.

All Lottomatica bi

(3) Sisal, Pokerstars, Betfair and Tombola

# Lottomatica Sports Franchise - A uniquely diversified asset, key for our growth



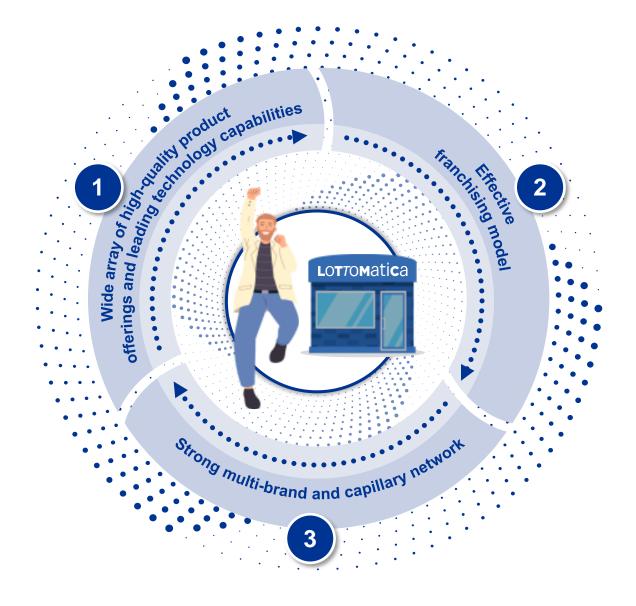


2.7k PoS<sup>(1)</sup> **1.6k** Franchisees 1.1k Corners

1,500+ **SSBTs** 

Key success factors driving growth in the Sports Franchise

business





# Outstanding products for virtual betting and SSBTs

#### Leading virtual products in the market

**Product suppliers** 



3,000

Events per day for each license

Goldbet model has proven to be successful (21% share of Netpoint FTDs), and can be leveraged to increase wagering on Better network

8 available channels in shops

Full set of disciplines, bets, statistics and live**score** functionalities

Wide offer of available markets to be placed through single bets, multiple bets, systems





#### **SSBTs and Booking terminals**

1,500+ **SSBTs** 

4,500+ **Booking terminals** 

10,000+ External cashiers End-to-end betting experience

Customer engagement through info-stats, bet proposal, winning verifier and B2C communication

Full control of SSBTs developed from the ground

>50% retail tickets place through a digital journey









Company information as of December 31, 2022.

# We believe we have the best technology solutions to capitalize on Sports Franchise consolidation and optimization opportunities

#### **Shopclient**



#### **SSBT**



#### **Payer**



- ✓ QR code account opening
- √ Fully electronic interface
- New live event evidence and live player interface
- Cashout technology pioneer

- ✓ QR code account opening
- ✓ Improved live updates and live player interface
- ✓ More bet options
- ✓ Virtual statistics
- New second screen content management

- √ Game ticket payment and game ticket cancellation through disintermediated process
- ✓ Reduction in waiting times for cashiers and SSBTs

Constant technological improvement and innovation to deliver superior offering

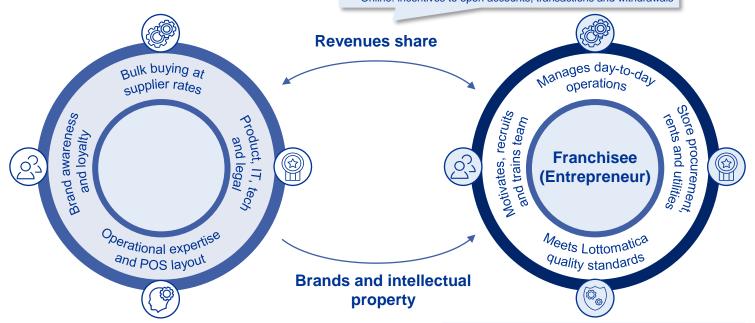
Key new features for 2023

Company information as of December 31, 2022.

### **Effective franchise model...**

#### **Franchise model**

- Sports revenue: % of the bet + % of the NGR
- Virtual Betting: fixed payout as % of Bet
- Online: incentives to open accounts, transactions and withdrawals



- Motivated entrepreneur that passed background checks
- Good location in a good catchment area
- Highly fragmented, most franchisees have 1 shop

Franchisee NGR % share **Lottomatica NGR % share** ~46%(1) ~54%

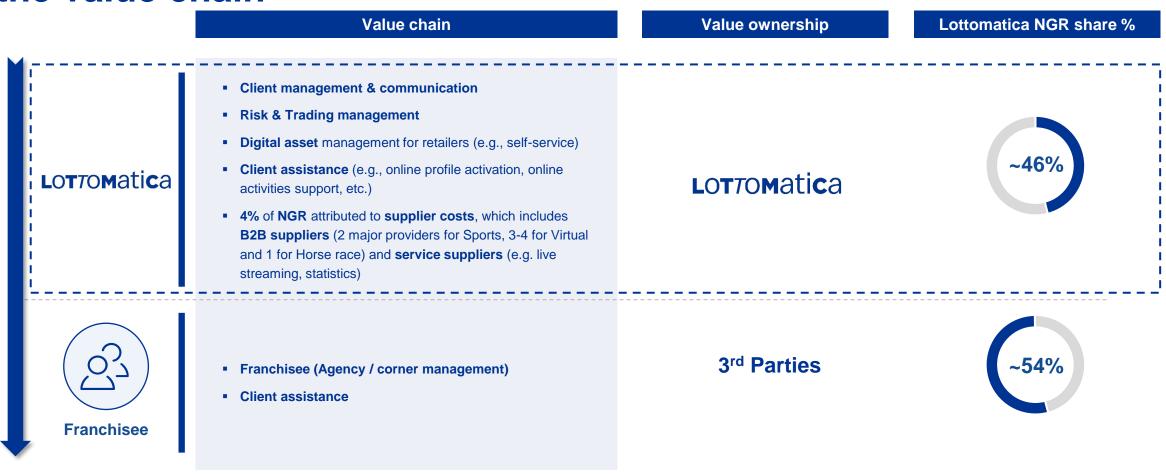
#### ... to drive compelling benefits



- Capital-light business with minimal costs
  - o Lottomatica light capex for fitting out the shop with the brand, technology, etc.
  - o Franchisee pays zero upfront
- Faster speed of roll-outs allowing to quickly capture market share
- Highly favourable revenue share system to continue driving top-line growth
- Secured network, also by including relevant break fees
- Network optimisation since Lottomatica can exit the contract at no cost in case of low performance



### ... allowing Lottomatica to operate on high-value segments of the value chain



Lottomatica effectively captures ~46%<sup>(1)</sup> of the total value chain from its franchise model



# Multi-brand portfolio to increase awareness amongst customers

#### Well interlinked brands with a diversified network coverage





- **Core Virtual Betting**
- Higher end segment, with large venues



- Casual players
- Focus on multi-product offering, both gaming and non-gaming (e.g. payment services)



#### Diversified network-

- Better tailored approach to capture client cluster demand and geographical areas
- Omnipresent brand positioning provides flexibility to adapt offer consistently in-line with evolution of the local market
- Highest levels of operating efficiency through one tech stack and a fully integrated front to back-end management system



# Dense network of franchises and corners across Italy, with

highly complementary brands in various regions # Operative PoS



**FRANCHISES** 

~1.6k

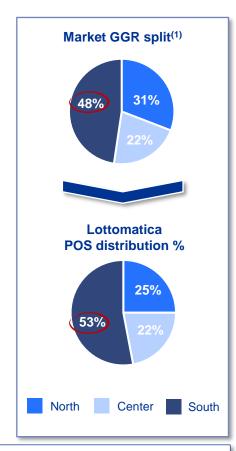
- Venue fully dedicated to gaming and betting
- Innovative equipment and cutting-edge gaming technologies
- Meeting places for enthusiasts and experts
- High share of virtual and live betting

**CORNERS** 

~1.1k

- Venues set up in more confined commercial spaces (i.e. cafes, tobacconists, shopping centers)
- Higher share on pre-match betting
- Low payouts

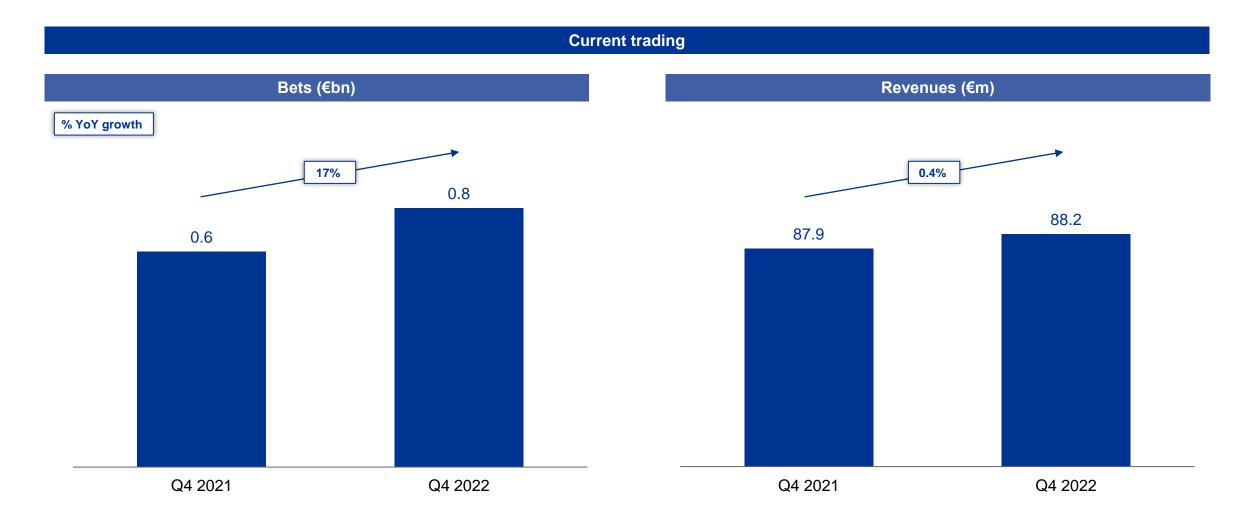




POS right distribution follows market GGR demand



# **Current trading | Sports Franchise performance**





# **Growth strategy**



Improvements in product through technology



- Improve functionalities and UX/UI on available digital touchpoints (e.g. SSBTs and external cashiers)
- Introduce new digital assets (e.g. payer)



POS and network optimisation

- Improve Better network performance through POS optimization and corner revamp (leveraging on completed platform migration)
- Continuous technology innovation in Sport POS for a better and more entertaining experience
- Leverage vast network of strategic locations to increase cross-selling value



**Market consolidation** 

- Bolt-on through rolling-up of smaller concessionaires with potential to outperform from consolidation and leveraging
  of the Group's current technology
- Recent acquisition of **DomusBet** demonstrates ability and commitment to execute Lottomatica's bolt-on strategy
- Exploit fragmented market to pursue consolidation opportunities



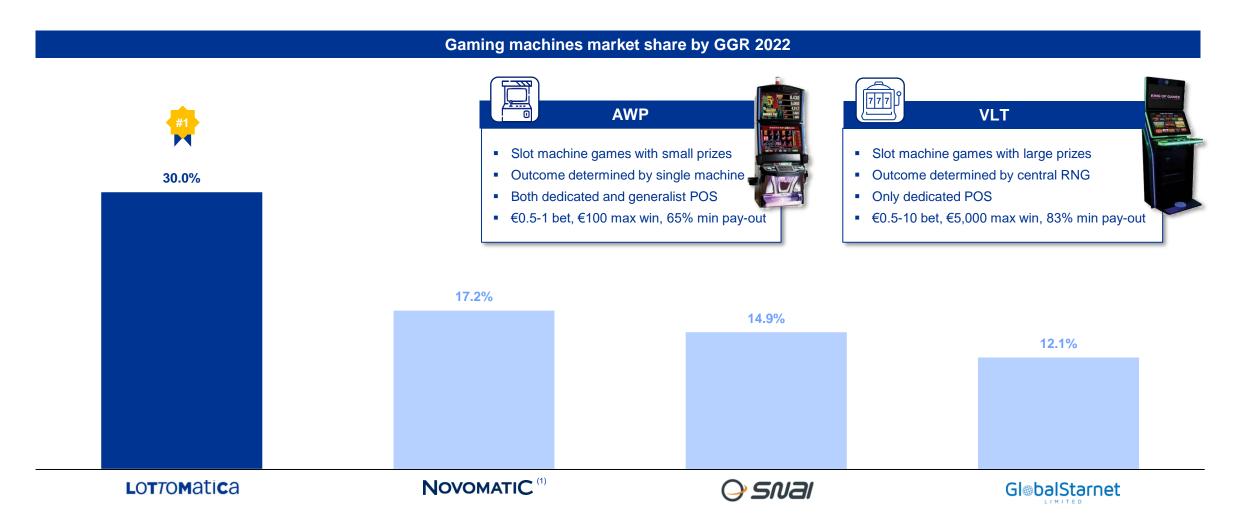


# **Gaming Franchise**





# **National champion in Gaming Retail**





# The largest and best performing gaming retail network in Italy...

#### **Country-wide gaming retail distribution**

Two distinctive products, asset-light franchise model at core







#### **Key facts**

### #1 in Italy

By # of GMs and GGR



#### 16.5k

Points of Sale<sup>(2)</sup>





1.3k

**VLT POS** 

Directly managed gaming

halls

129







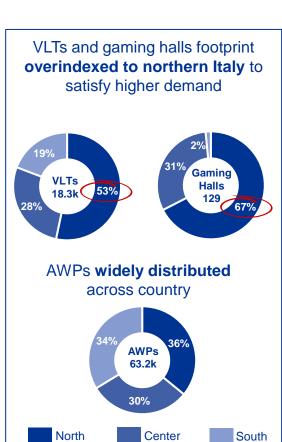




Includes operative AWPs and VLTs

### ... with complete coverage of the country through different **formats**



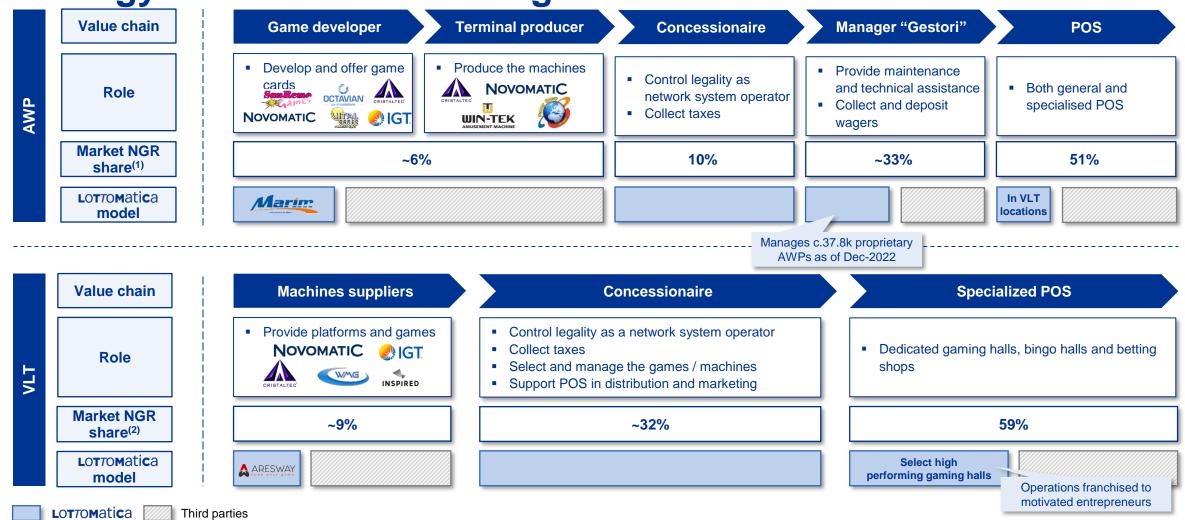


**Region mix** 

#### **POS mix**



# Two value chains, each with specificities but with one common strategy for Lottomatica: integration to increase value

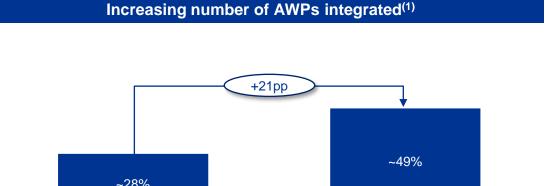




Company information, Prisma S.p.A. (MAG).

Market NGR shares for game developer & producer and manager "Gestori" based on company estimates and share for POS and concessionaire based on Prisma S.p.A. (MAG) in 2022. Market NGR shares for machines suppliers and concessionaires based on company estimates and share for specialised POS based on Prisma S.p.A. (MAG) in 2022.

# Flexible AWP business model allows to internalize value chain margins while maintaining flexibility on cost structure







#### Lottomatica's flexible AWP models

Concessionaire  Provides activities defined in the concession framework: provides interconnection to Street Operators (which own the machines, hold the commercial relationship with POS and conduct field activities), ensures compliance and collects taxes

Service Partners

 Also owns machines and commercial relationships with POS for machine installation

Full Direct

 Owns Street Operator company which conducts all the activities below concessionaire except POS

#### Opportunity to further integrate AWP network and access to profit pool



#### +€50m<sup>(3)</sup>

Full internalization of third party AWP in Lottomatica's network<sup>(5)</sup>



#### +€250m<sup>(4)</sup>

Full EBITDA of Street Operations in the markets<sup>(6)</sup>



ource: Company information

Represents the number of third party AWPs internalised by Lottomatica over total AWPs as of December 31, 2022.

Represents total investment over run-rate EBITDA internalised between 2019 and 2022.

Estimated based on (i) Lottomatica's AWP NGR in 2022 and (ii) assuming the margins that the Group historically captured from AWPs that it internalized.

Estimated based on (i) AWG NRG in 2022 for machine operators in the entire Gaming Retail market (excluding the Group's AWG NRG) and (ii) assuming the margins that the Group historically captured from AWPs that it internalized.

Currently managed and owned by street operators.

Owned by third parties and not connected to the Group's network.

# Lottomatica VLTs deliver a robust performance vs market thanks to four main levers...

#### Key network drivers enhancing VLTs performance





Large POS ✓ 2.3x share of large formats compared to the market<sup>(1)</sup>





Bingo

✓ 2x bingo format incidence compared to the market<sup>(2)</sup>





**70%** of bets located in the north due to higher regional demand





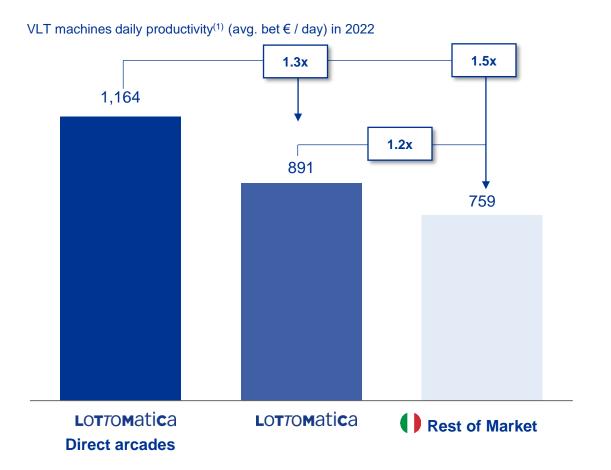




√ 70% of bets concentrated in POS with at least 3 platforms

# ... which gives Lottomatica a competitive advantage vs RoM (fueled by best practices of direct gaming halls exported to the rest of the network)





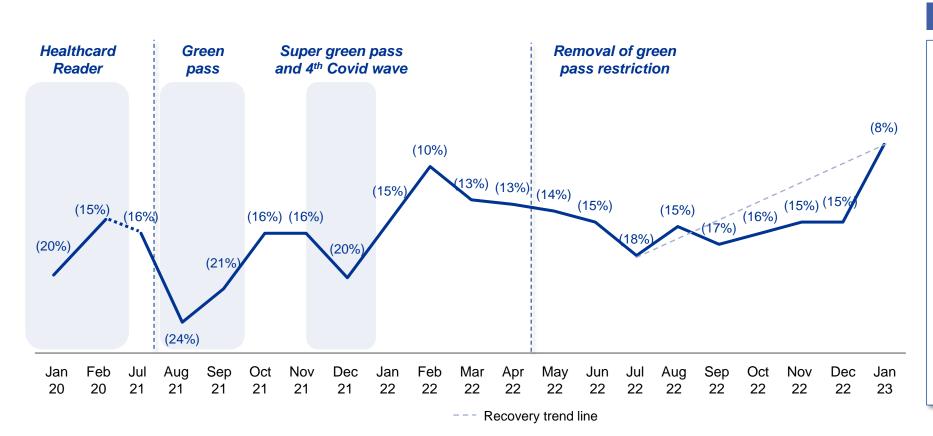
#### **Direct gaming halls KSF**

- Tailored space allocation and layout
- Industry-leading product offer
- Flawless floor management
- Personnel accurate training
- **Dedicated Marketing and Field assistance**
- **Retail Academy**



# Gaming has experienced a rebase due to healthcard reader introduction and Covid-19, but is now on a clear path to recovery

NGR recovery since introduction of health card reader vs 2019

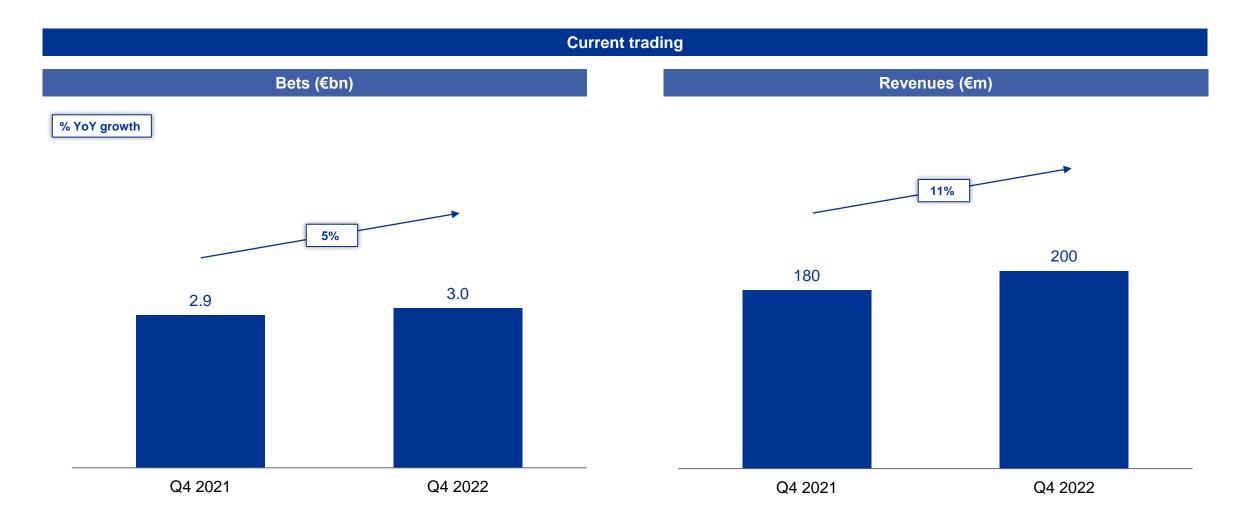


#### Reducing healthcard impact

- Negative initial impact of Health Card on VLTs NGR
- Further impacted by COVID restrictions
- NGR gap vs. 2019 has been reducing since H2 2022

Source: Company information.

# **Current trading | Gaming Franchise performance**





Source: Company information

# **Growth strategy**



Maximize value generation from current assets



- Expand value added services (product offer & management, venue set-up & management, dedicated support)
- Evolve retail formats
- Cross-fertilize indirect and direct gaming halls management



Further integrate the value chain

Continue to expand downstream to integrate key value chain elements



Expand the omnichannel model

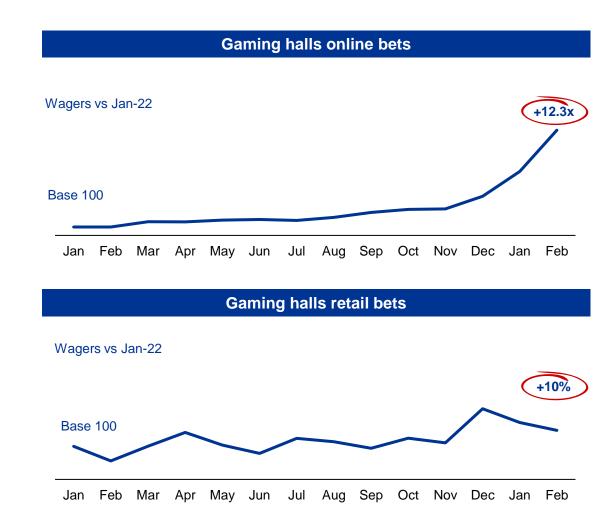
• Expand the new omnichannel concept, starting from direct gaming halls (see next slide)



# Focus | The omnichannel model in Gaming Franchise

#### **Enhanced omnichannel model**

- Fine tuning of Omnichannel model from Sport Franchise to
  Gaming Franchise complete (tested in directly-managed gaming halls)
  - Tailored commercial schemes for retailers
  - Dedicated events in selected gaming halls and online
  - Dedicated promotional bonuses and weekly cash-backs to support retention
  - Set-up of dedicated rooms within the gaming halls, enabling players to mirror their devices on large screens
- Next phase is the model roll-out





Source: Company information.

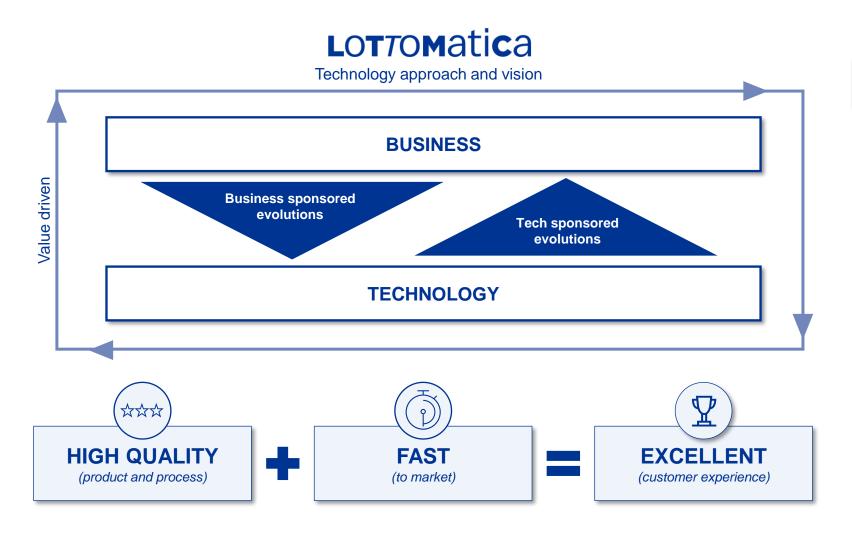


# Technology





# Technology approach and vision



#### **Technology is business**

- Enabler for top-tier businessproducts and services delivery
- Driver of products and business
   processes innovations, in a value
   driven cycle of continuous

   improvement

# Tech journey started by laying the foundation for governance and processes

#### **3 KEY FOUNDATION PILLARS**



#### **CLEAR ROADMAP**

- Close relationship between technology and business
- Structured and lean approaches for initiatives definition and prioritization



Clear and fully aligned initiatives backlog while retaining flexibility



#### **FAST DELIVERY**

- Rigorous and flexible approach in managing our IT factory capacity
- Thorough planning, balancing tech capabilities and availability with business priorities with an at-cause and value driven logic



36 main projects carried out between '21-'22



#### **COST DISCIPLINE**

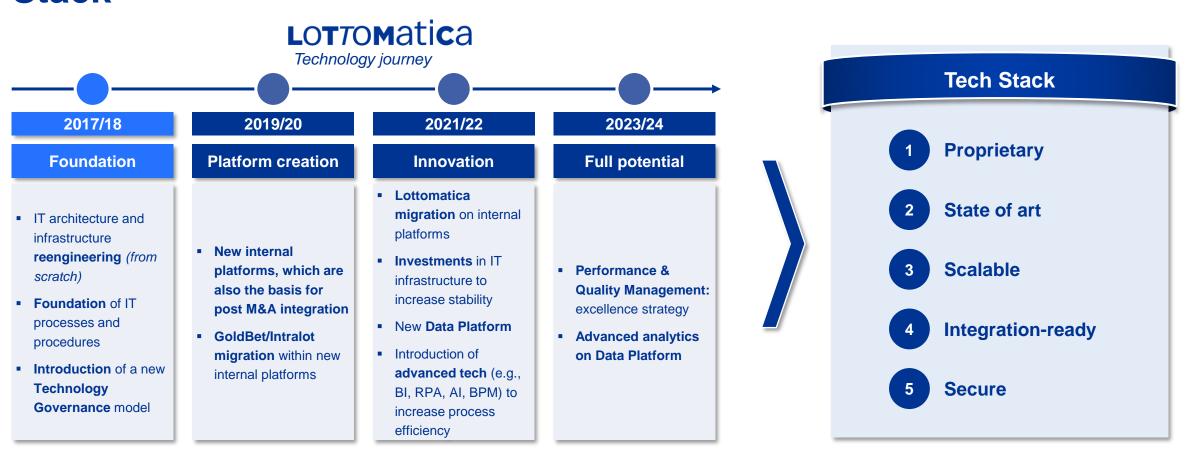
- Cost excellence is top-of-mind
- Evaluation of solutions in terms of future scalability and cost efficiency potential



Track record of cost synergies through the years



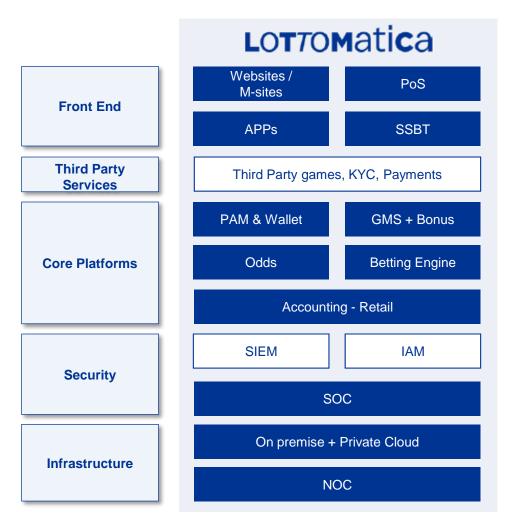
# Tech foundation was enhanced to achieve an advanced Tech Stack

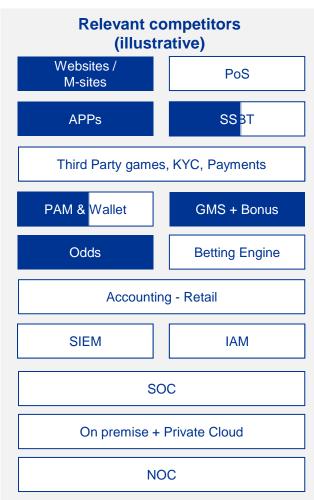


Lottomatica has successfully completed its technology enhancement path, and can now leverage on an unparalleled tech stack



# 1 Proprietary Tech Stack compared to relevant peers





# PROPRIETARY TECHNOLOGY ENABLES:

- Focus on what's most important for our Business (no need for trade-offs on priorities & features)
- Ensure fast time to market (no dependency on third parties' roadmap)
- Avoid value leakages
   (no need to fragment IT value
   chain and "share the pie" with
   external parties)

Legenda			
	Proprietary technology	Third party modules	



# 1 Seamless innovative technology unification between brand apps through a proprietary tech platform

Case study: Lottomatica's APPs renewal

Unified UX/UI of the GoldBet and Lottomatica APPs to ensure the same gaming experience to customers









#### **Providing robust results**

#### **HIGH QUALITY**

(product and process)



Same UX/UI for different brands and browsing speed increased



#### FAST

(to market)



Only **6 months** to deliver a **12 new** APPs for GoldBet and Better CB



#### EXCELLENT

(customer experience)

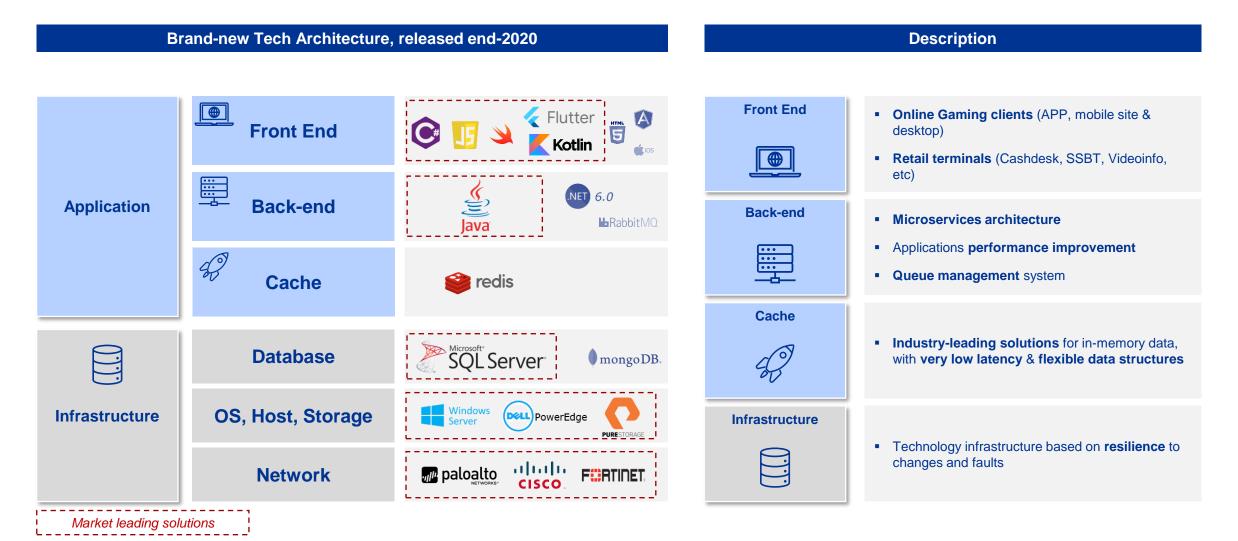
#### **4.8**

**4.8 stars** on Apple AppStore for GoldBet Sportsbetting APP



Source: Company information.

# 2 Brand-new architecture leverages all state-of-art solutions





# 2 Our state-of-art architecture delivers high performance, stability and speed

### **Volumes managed**

1.2m+

Unique active users(1)

4,000+

Point of Sales (Sports & Gaming)

750m

**Transactions** managed / day ~110m

Sport & virtual tickets / year

>75m

Casino & slot sessions / year

>600k

2.9 TB

Contacts managed Managed network Cash & self from cc<sup>(2)</sup> / year traffic / day

32k

desks

>14.0k

Proactive monitoring sensors

### Stability & Speed



> 99.95%

Availability at application level

> 99.99%

Availability at infrastructure level



< 300 ms

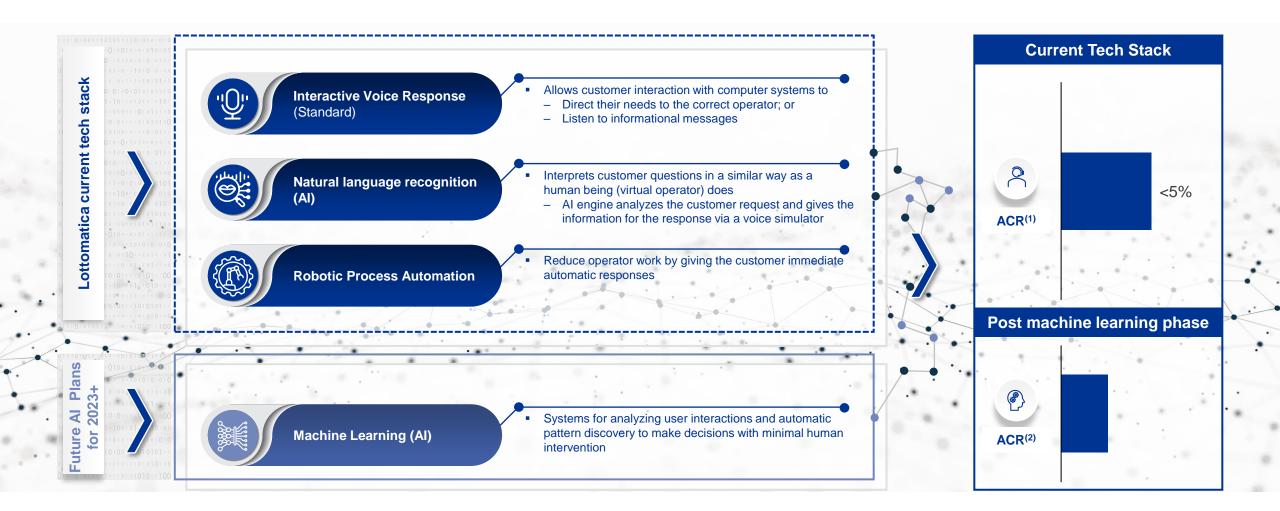
99% of annual tickets sold

<10 ms

Controller vs Responder timing for database replication

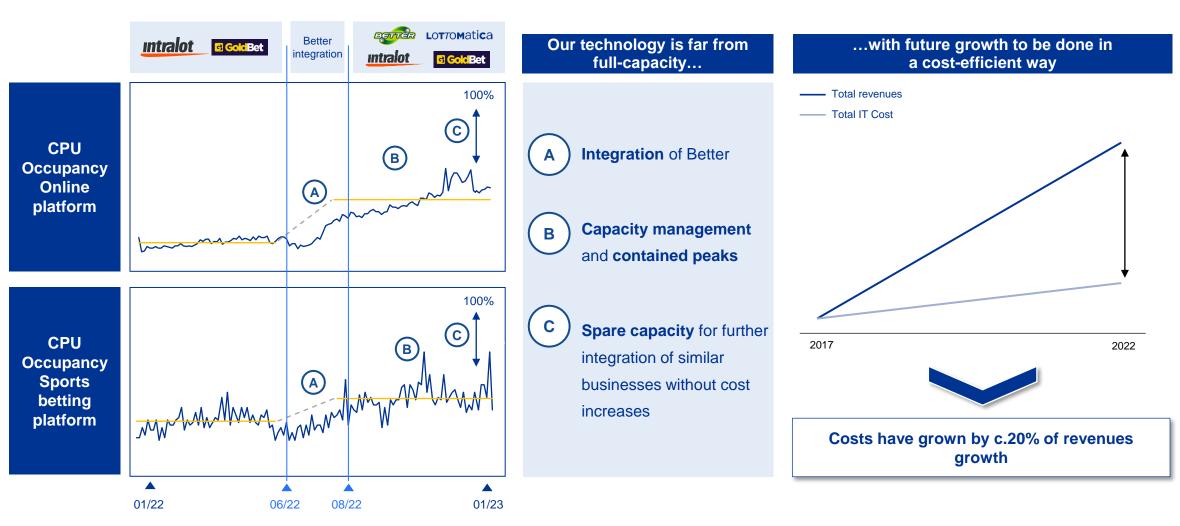


# 2 Al as a key technology driver for the business



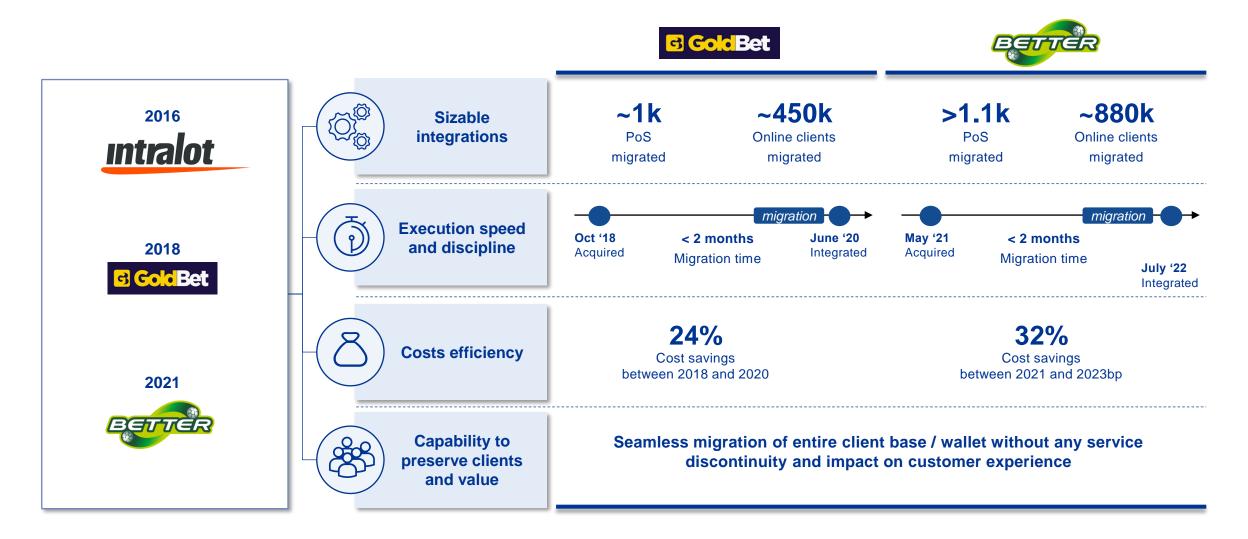


# 3 Substantial opportunity to increase scale, from extra system capacity and proven ability to grow in a cost-efficient way



Company elaboration

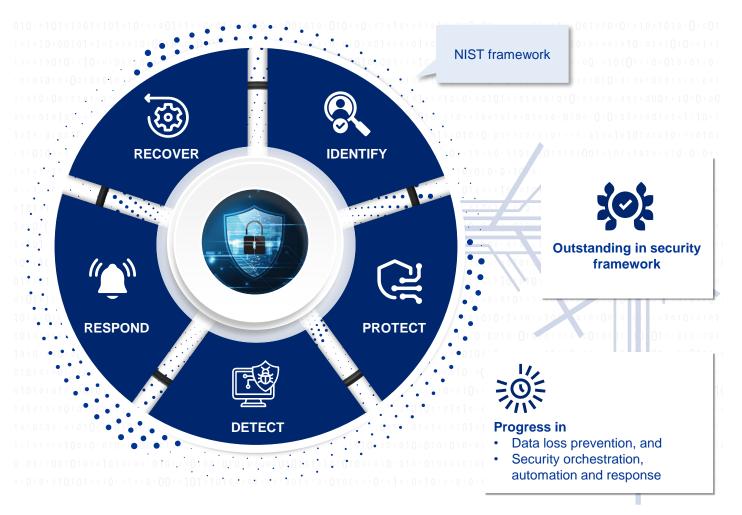
# 4 A proven track record of integration capabilities





Source: Company information.

# Outstanding degree of maturity in IT Security, implementing market best practices



NOC &



KPI (weekly)

<b>Offense</b> Managed	1.8 K	Malware detected	21
<b>EDR</b> Managed	1.6 K	Domain Abuse	93
<b>EPS</b> events	4.0bn	Malicious URL	243
<b>LOG</b> # of sources	0.8 K	Access Checks	6



ource: Company information as of December 31, 2022.



## **ESG**





### Lottomatica's ESG strategy & three pillar plan

ESG has long been a core component of Lottomatica's business, with our group ESG strategy informed by our materiality assessment with stakeholders

**Our vision:** 

To be the first choice for our customers, creating sustainable opportunities for our people and communities in which we operate

Our mission:

1

Create safe, unique and innovative gaming experiences, online & at physical premises

2

Sustainably innovate our sector through outstanding technology & the experimentation of new business, work & relationship models



Generate sustainable value for our customers, our people, partners, institutions, communities & shareholders

Our vision and mission informs the focus of our three pillar formalised sustainability plan

#### **RESPONSIBILITY**



Acting responsibly as an operator, an innovator & as a company with the highest standards of ethics & integrity

#### **PEOPLE**



Protect and enhance our people by offering opportunities for growth, involvement & fulfilment

#### **COMMUNITY & ENVIRONMENT**

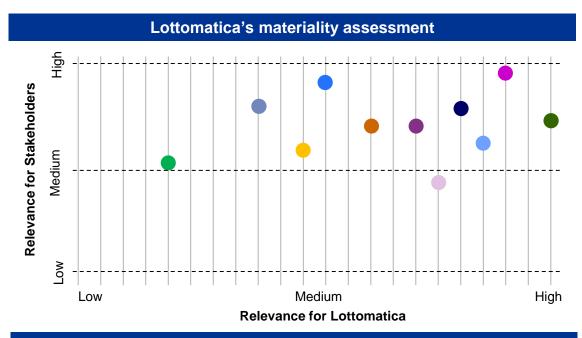


Collaborate to create shared value for partners & communities while respecting the environment



Source: Company information.

### Lottomatica's materiality assessment



### Lottomatica's material ESG topics

- Environmental Protection
- Support for the Community
- Diversity and Equal Opportunity
- Occupational Health and Safety
- Data Security and Privacy Protection
- Staff Appreciation and Development

- Business Ethics
- Promotion of Legal and Responsible Gaming
- Creation and Distribution of Value
- Quality of the Service Offered
- Responsible Management of the Supply Chain and the Network

#### Our material topics inform our ESG strategy

- Lottomatica's ESG strategy is informed by engagement with stakeholders to better understand the relative importance of ESG topics specific to our business
- These insights form the backbone of our Sustainability Plan and allow us to focus on the issues that matter most
- The assessments of the material topics are graphically represented in the 2021 materiality matrix, which was approved by the Lottomatica CEO in April-2022

#### Commitment to continued stakeholder engagement in future

Our materiality assessment is a continuous processes that evolves over time as we continue to engage with internal and external stakeholders. The results of future assessments will drive the direction of our ESG strategy as we go forward



Source: Company information



### **Pillar 1: Responsibility**









#### Responsibility highlights & key initiatives

### Legal gaming

✓ Promoting legality and compliance to regulatory framework

Continuous stakeholder engagement (Lottomatica Talks, Censis Report, Match-fixing committee with ADM, Legality Ratings from AGCM)

#### Responsible gaming

✓ Formal commitment to responsibility through Responsible Gaming programme & G4 certification

- Training: specific programmes for staff at gambling halls from teachers specialised in psychiatry and neuroscience + mandatory training for all customer support employees + awareness training for all employees
- Awareness campaign for responsible gaming(1) + Ten Commandments of Responsible Gaming available at all touch
- Prevention and mitigation: Responsible marketing policy, player protection tools such as mandatory weekly deposit limits & self-assessment tests, partnership with therapy leaders (e.g. Gambling Therapy)
- Study and research: Monitoring of problematic gambling

#### **Player** protection

- ✓ Policy and procedure for safeguarding data security and customer privacy
  - ISO/IEC 27701:2019 (information privacy) certification for Gamenet S.p.A. and GBO S.p.A
- ✓ Policy and procedure for dealing with cyber threats

### Governance, ethics & integrity

- ✓ Updated robust ESG Governance framework
  - Sustainability reporting & GRI-alignment
  - UNGC signatory
  - ESG committees with board oversight & dedicated ESG officer
- ✓ ISO37001 Anti-bribery & Corruption certification
- ✓ AML policy and procedures integrated with Al solutions

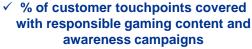
#### **Example KPIs monitored**

√ % of Lottomatica Group teams who have received training on responsible gaming

(in 2022: 100% Customer Support teams & 100% Direct Gaming Hall teams)

✓ Responsible Marketing policy and procedures in place

(in 2022: state-of-the-art policy and procedures)



(in 2022: 50% of gaming hall network & 100% of online channel)

√ % of online business G4 compliant (in 2022: Lottomatica.it and Goldbet.it with G4 certification)

### **Selected targets**



100% of GBO employees (online gaming) receiving responsible gaming training and making responsible gaming content available to all employees



Continue to annually assess the adequacy of Responsible Marketing policy and procedures and update as necessary



By the end of 2023, provide 100% of gaming halls & online customer touchpoints with dedicated responsible gaming content



Extend G4 certification and responsible gaming best practices to all online business (i.e. including Betflag.it)











**Selected targets** 



#### People highlights & key initiatives

Diversity, inclusion and egual opportunity

- ✓ New Diversity & Inclusion policy
- ✓ D&I programme built on Governance, Culture, Leadership and **Networking** drivers
- √ Gender pay gap programs with targets
  - Pay benchmark system for unbiased assessment & position class
  - · New management by objectives & incentives system
- Employee engagement initiatives to promote inclusion and corporate belonging

**Professional** development

- √ Focus on employee development & attraction
  - · Feedback and potential assessment for all employees
  - Mentorship, group coaching, executive coaching, language training and general skill development training
  - Joint ventures with international universities<sup>(1)</sup>

Health & safety. welfare and wellness

- ✓ Human Rights policy
  - Working hours limits, freedom of association & non-discrimination
- ✓ UNI EN ISO 45001:2018 Health and Safety certification
- ✓ Smart working policy, supporting work-life balance
- ✓ BecomeHealthy
  - Initiatives to promote employees healthy lifestyle (e.g. sport, food)

#### **Example KPIs monitored**

✓ Gender pay gap (-5.8% in 2022)



Reduce the gender pay gap to 5% in 2023 and to zero by 2030

√ # of training hours provided (9,075 hours in 2022, +20% vs 2021)



Maintain over 9,000 hours of training provided in 2023

√ % of employees covered by **Professional Development initiatives** (83% in 2022)<sup>(2)</sup>



Engage >90% of employees in Professional Development and D&I initiative

√ Smart-working adoption (67% employees in 2022 -

~99 smart-working days per employee)



Support work-life balance through smart-working (maintain >65% employees in 2023

>1/3 smart-working on total working days)





### **Pillar 3: Community & Environment**

SDG alignment -----











#### Community & Environment highlights & key initiatives

Community

- ✓ Lottomatica Foundation launched in June 2022 to promote initiatives with socially relevant goals
  - Core pillars include Legality, Work&Training, Diversity, Social inclusion, Education, Health, Technology
- ✓ Significant tax revenue contributions to the Italian economy
  - €2.2 billion in FY 2022

**Environment** 

- ✓ Updated Environmental Sustainability policy
- ✓ EMS Certification ISO 14001
- √ GHG emissions reduction program
  - 90% direct gaming halls powered by renewable energy
  - Focus on carbon intensity & trends for new Group perimeter
  - Preliminary GHG emission reduction targets for Scope 1&2

Network, partners and suppliers

- ✓ State-of-the-art 'Green Procurement Policy' & ESG certified supply chain through:
  - Monitoring of environmental performance and compliance to social standards of suppliers through 'SynESGy Platform' & supplier ESG scores

#### **Example KPIs monitored**

√ GHG emissions (Scope 1, 2 & 3)



-20% Scope 3 CO<sub>2</sub> from business travel (2023 vs. 2022)

**Selected targets** 

√ % of electric or hybrid vehicles in the company car fleet



30% of new company cars to be either electric or hybrid by 2025

✓ Environmental Management System certification (ISO 14001)



**Maintain ISO 14001 EMS** Certification

√ % of supply chain with ESG performance rated by SynESGy platform

(75% in 2022)

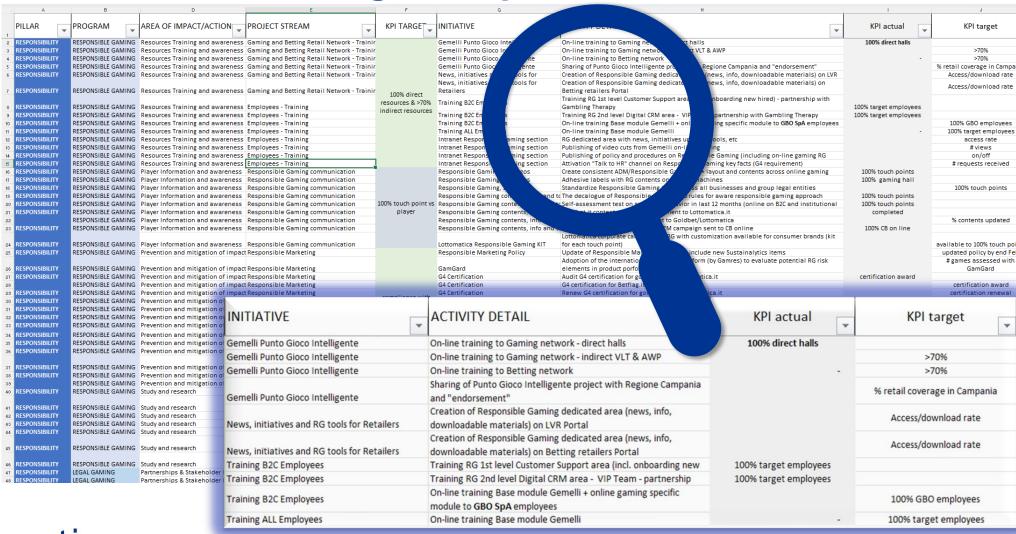


>80% suppliers ESG rated by SynESGy platform



Company information.

# Almost 200 initiatives in place across ESG pillars, with structured KPI monitoring and updates





### Robust corporate governance

#### ESG governance is implemented at 4 organizational levels...

**Board of Directors** 

✓ Responsible for the approval of ESG strategy, and the publishing of the Group's annual sustainability report

Internal ESG Board Committee

 Advisory support to the Board of Directors on ESG matters, with a focus on trends and the adequacy of the group's strategic guidelines

Managerial Operational Committee

Involved functions vs stakeholders

✓ Responsible for the development of the ESG strategy and the relative programs, the establishment of ESG, objectives, and the monitoring of these targets

Most involved in specific ESG issues, each of which has a dedicated oversight team made up of internal and external stakeholders

#### ...ensuring integration of ESG within every aspect of Lottomatica

### **ESG Board Committee**







Marzia Mastrogiacomo

Nadine Farida Faruque

**Catherine Guillouard** 

#### -ESG Officer -

Reporting to the CEO and informing the ESG Board Committee dialogue, the ESG Officer is responsible for oversight of Lottomatica's ESG initiatives and execution of the ESG strategy

#### ...with specific focus on core ESG pillars

### -Responsible Gaming Committee -

Promoting a growing integration between Business processes and the Responsible Gaming Program, ensuring the continuous improvement of the Program and the achievement of the expected results

#### Key members:

NEW

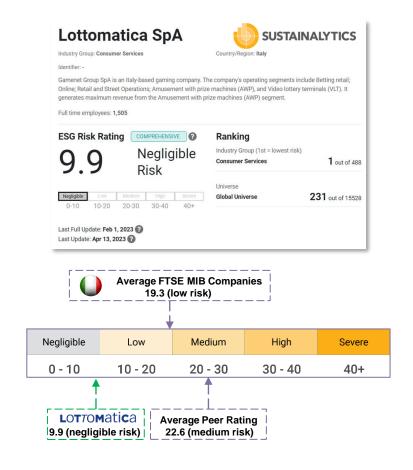
• Corporate Responsible Gaming – ESG Office – Business Units



Source: Company information.

# Lottomatica ESG rating #1 globally in Consumer Services and #1 in the Casinos and Gaming sub-industry

Morningstar Sustainalytics awarded Lottomatica a private company ESG risk rating of 9.9 out of 100, positioning Lottomatica in the negligible risk bracket







ource: Company information, Sustainalytics.

## Financial performance





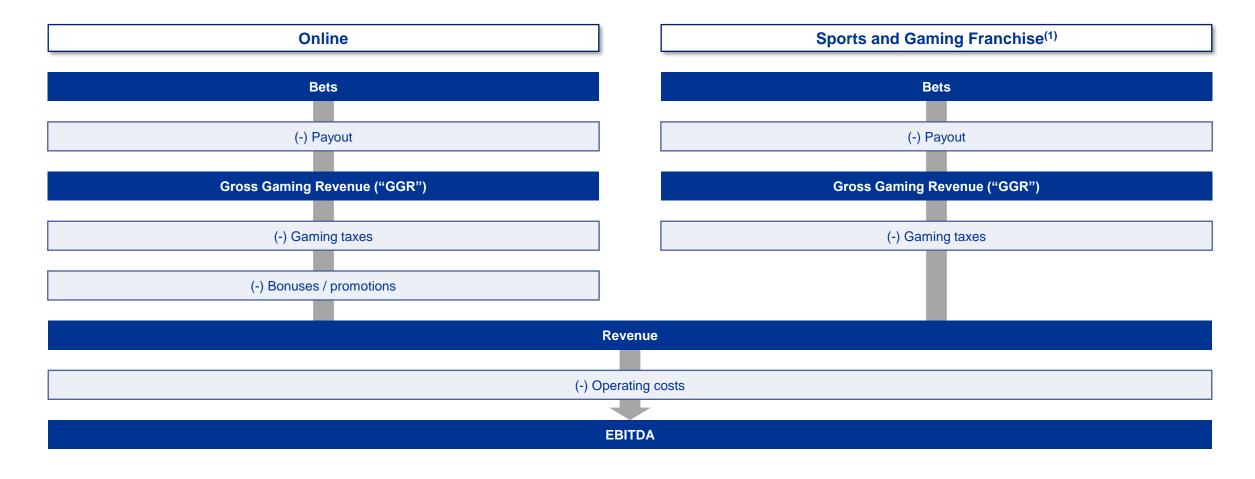


### **Basis of preparation**

- This section includes certain financial information related to the years 2019 2022. In particular, because of the significant impact of the Covid-19 pandemic on the Lottomatica Group's 2020 and 2021 financial performance, this section includes also certain 2019 aggregated economic financial information to allow a meaningful analysis of the Group's economic performance in 2022, in total and by operating segment, compared to the last full year which was not affected by the extraordinary events related to Covid-19. In particular, the financial information included in this section are extracted from:
  - Audited consolidated financial statements of the Lottomatica Group as at and for the three years ended December 31, 2022, 2021 and 2020.
  - Pro forma consolidated financial information for the year ended December 31, 2022 prepared to reflect the acquisition of Betflag S.p.A and the issuance of €350 million senior secured fixed rate notes due in 2027 as if both transactions had occurred on January 1, 2022;
  - 2019 aggregated economic financial information calculated as the sum, without any modification, except and where applicable for intercompany eliminations, of certain amounts set forth in (i) the audited consolidated financial statements of Gamenet Group S.p.A. as of and for the year ended December 31, 2019 (ii) the audited special purpose combined financial statements of the Acquired Lottomatica Business for the same period and (iii) underlying accounting records.
- Furthermore, with the aim of providing a significant index to measure the Group financial performance, the following key indicators are used in this section:
  - EBITDA: defined as net profit/(loss) for the period adjusted for: (i) income tax expense; (ii) finance income; (iii) finance expenses; (iv) share of profit/(loss) of equity accounted investments; (v) depreciation, amortization and impairments; (vi) costs related to M&A and international activities; (vii) integration costs (comprising expenses on corporate restructuring and redundancy); and (viii) other income and expenses that, in view of their nature, are not reasonably expected to recur in future periods;
  - Pro forma run-rate EBITDA: EBITDA pro forma for the Betflag acquisition and includes €21m of synergies to reflect the run rate realization of synergies from the Lottomatica Business acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023, excludes €6m of synergies expected to be realised from the Betflag acquisition primarily related to supply chain efficiencies for which the associated actions to achieve such synergies were still to be implemented at December 31, 2022
  - EBITDA margin: calculated as the ratio of EBITDA divided by revenues for the period;
  - Cash capital expenditure: refers to cash outflows for (i) recurring capital expenditure (comprising maintenance and expansionary capital expenditure), (ii) concession capital expenditure and (iii) extraordinary capital expenditure related to investments for extraordinary projects
- When calculating EBITDA Capex and Cash Conversion, only recurring capital expenditure and concession capital expenditure are taken into account.
- Certain numerical figures, including financial data presented in millions or in thousands and certain percentages, have been subject to rounding adjustments and, as a result, the totals of the data in columns or rows of tables may vary slightly from the actual arithmetic totals of such information.

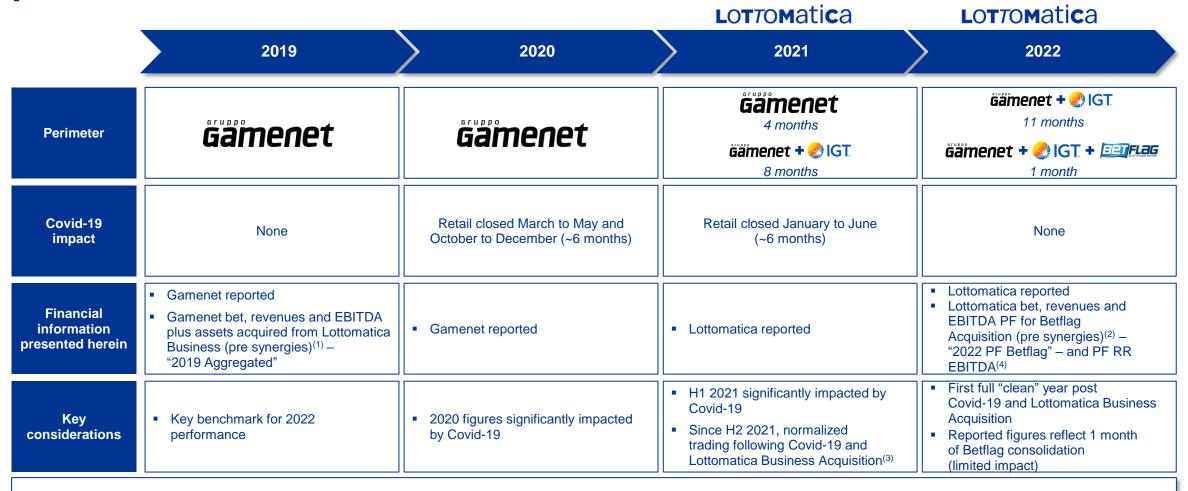


### Illustrative P&L build-up





### Overview of Lottomatica's development and key metrics presented



2019 and 2022 are the reference years to assess Lottomatica's performance; 2020-2021 are not relevant given Covid-19 restrictions



Shown as if the Lottomatica Business Acquisition had occurred on January1, 2019

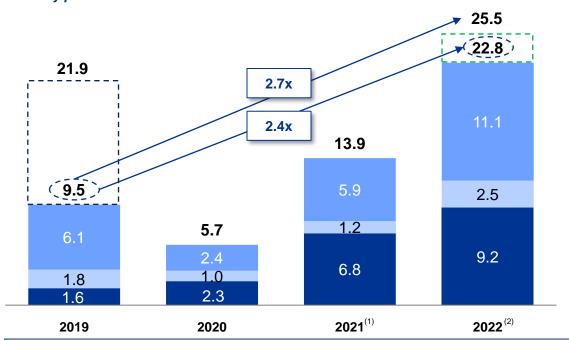
Shown as if the Betflag Acquisition had occurred on January 1, 2022.

<sup>121</sup> 

### Strong topline growth through M&A and organic performance, particularly in Online

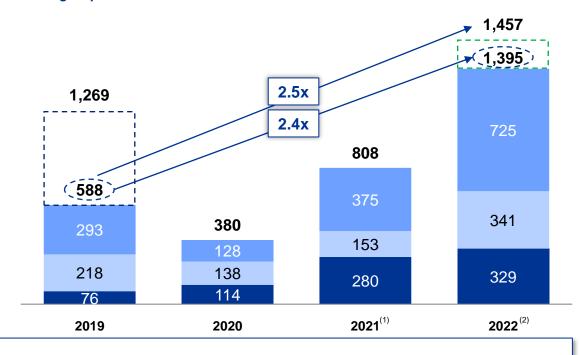
#### Bets (€bn)

Up 2.4x 2019 – 2022 via combination of M&A and organic growth, including strong recovery post Covid-19 ...



#### Revenue (€m)

... with revenue up 2.4x under the same basis; 2.5x including annualized impact of Betflag acquisition



- ✓ Strong increase in Bets, with amounts significantly above pre-Covid levels
- √ High growth online business, accelerated during the pandemic

(2)

Sports Franchise



Gaming Franchise 2019 Aggregated (3) 2022 PF Betflag (4)







Company information.

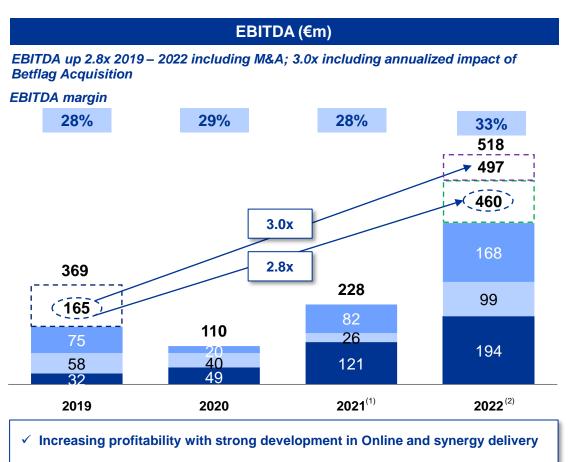
Lottomatica Business consolidated for eight months during 2021.

Betflag consolidated for one month during 2022.

Shown as if Lottomatica Business Acquisition had occurred on January 1, 2019.

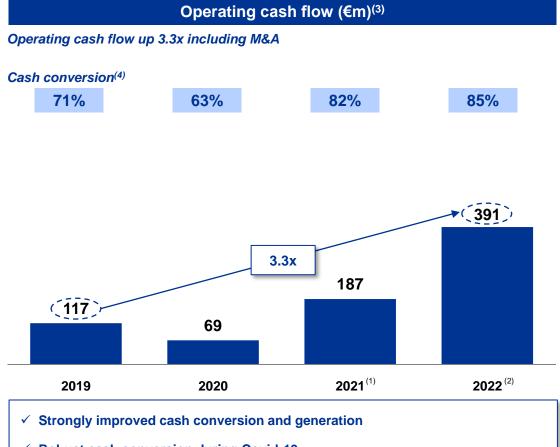
Shown as if Betflag Acquisition had occurred on January 1, 2022

### Superior EBITDA growth and cash generation





Sports Franchise







Source: Company information.

Lottomatica Business consolidated for eight months during 2021.

Betflag consolidated for one month during 2022.

Defined as EBITDA – Recurring and Concession Capex. Excludes extraordinary capex.

Gaming Franchise 2019 Aggregated (5) 2022 PF Betflag (6) PF RR EBITDA(7)

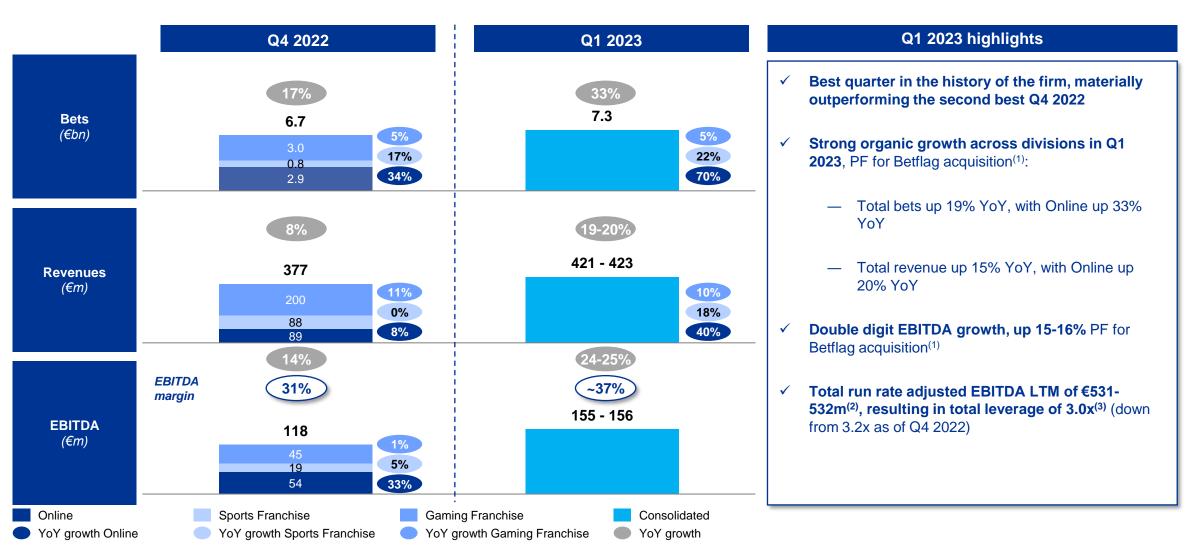
(4) Defined as Operating cash flow / EBITDA.

Shown as if Lottomatica Business Acquisition had occurred on January 1, 2019

Shown as if Betflag Acquisition had occurred on January 1, 2022.

Pro forma for the Betflag Acquisition and €21m of synergies reflecting the run rate realisation of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023 excludes €6m of synergies expected to be realised from the Betflag Acquisition primarily relating to supply chain efficiencies for which the associated actions to achieve such synergies are still to be implemented as of December 31, 2022.

### **Continued strong momentum in Q1 2023**



Lottomatica

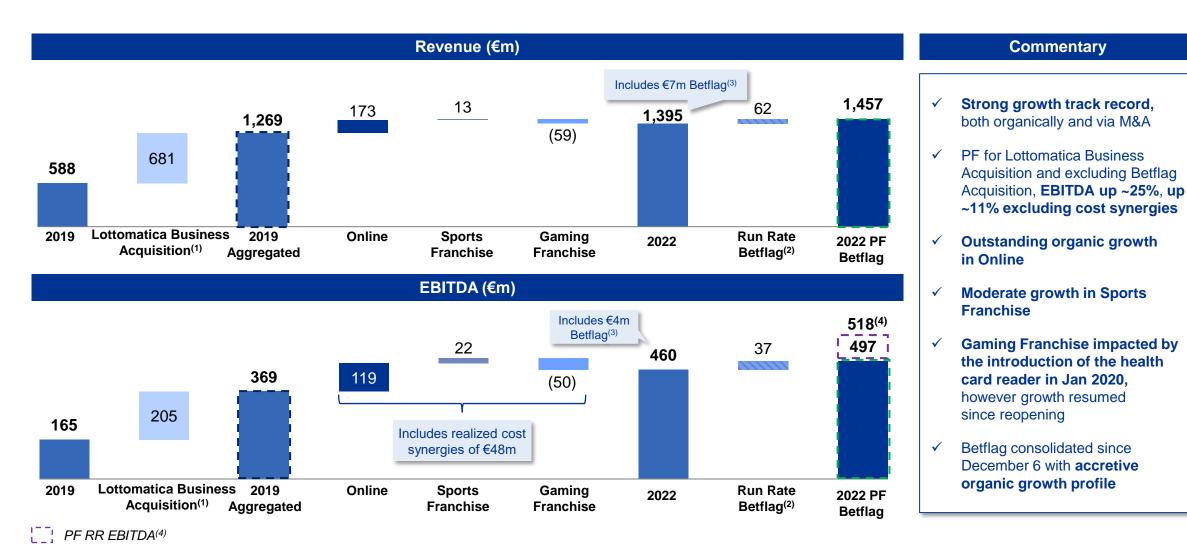
Source: Company information.

Shown as if Betflag Acquisition took place on 1 January 2022.

Net financial debt is defined as the nominal value of the debt securities issued plus liabilities under IFRS 16 minus cash. Net financial debt of approximately €1,610m compared to €1,664m as of 31 December 2022, cash of €273m as of 31 March 2023 compared to €219m as of 31 December 2022.

Run-rate Adjusted EBITDA is calculated as Adjusted EBITDA for the Group for the twelve months ended 31 March 2023, adjusted for the pro forma effects of the Betflag acquisition as if it had occurred on 1 April, 2022 and the run rate realization of synergies related to the acquisition of IGT's B2C business ex-lotteries, which have been already implemented in 2022, and amount to €13m. Run-rate Adjusted EBITDA does not include €6 million (gross of integration costs) of synergies expected to be realized from the Betflag acquisition.

### Revenue and EBITDA significantly above pre-Covid 19 levels

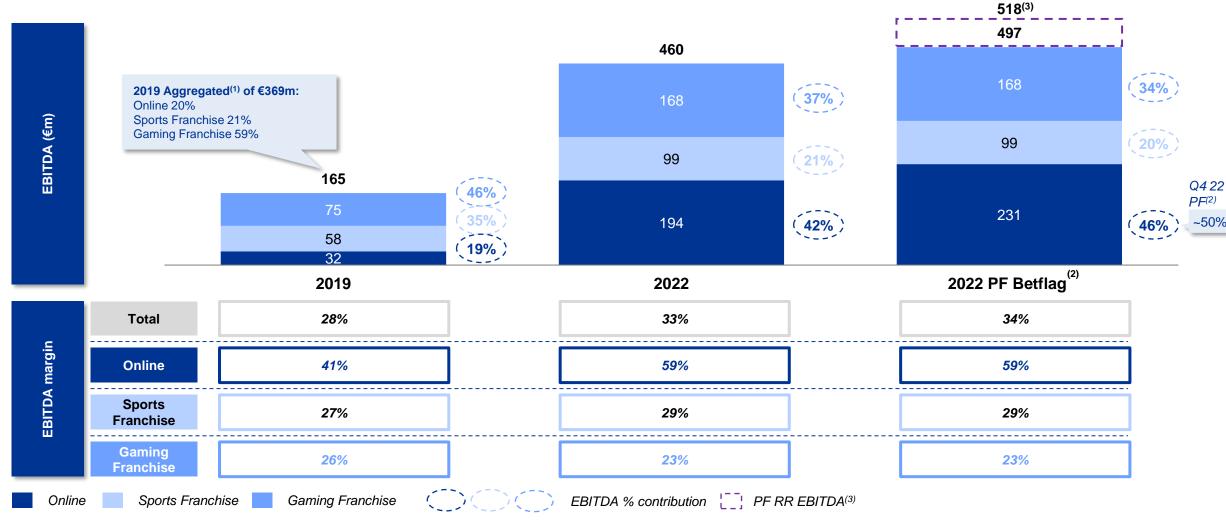




Shown as if Lottomatica Business Acquisition had occurred on January 1, 2019. Shown as if Betflag Acquisition had occurred on January 1, 2022.

Pro forma for the Betflag acquisition and €21m of synergies reflecting the run rate realisation of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023; excludes €6m of synergies expected to be realised from the Betlfag Acquisition primarily relating to supply chain efficiencies for which the associated actions to achieve such synergies still to be implemented as of December 31,

### **Evolving business mix towards Online driving improved EBITDA** margins



**LOT**TOMatica

Company information.

126

Shown as if Lottomatica Business Acquisition had occurred on January 1, 2019.

Shown as if Betflag Acquisition had occurred on January 1, 2022.

Pro forma for the Betflag Acquisition and €21m of synergies reflecting the run rate realisation of synergies from the Lottomatica Business Acquisition already implemented during 2022 which are expected to be fully realized by the end of 2023; excludes €6m of synergies expected to be realised from the Betlfag Acquisition primarily relating to supply chain efficiencies for which the associated actions to achieve such synergies still to be implemented as of December 31, 2022.

### Cost structure with high share of variable costs

Overview of key operating cost items (reported)

Overview of key operating cost items (reported)					
(€m)	2022				
Revenue	1,395				
Other income toward third parties	13				
Distribution network compensation	(621)				
Platform and content costs	(70)				
Concession fees	(47)				
Personnel expenses	(80)				
Network costs	(37)				
Utility related costs	(30)				
Payment provider and insurance	(18)				
Other costs of services and operating costs	(90)				
Total costs	(994)				
% variable	83%				
Extraordinary costs adjustment <sup>(1)</sup>	47				
EBITDA	460				
% margin	33%				

#### Commentary

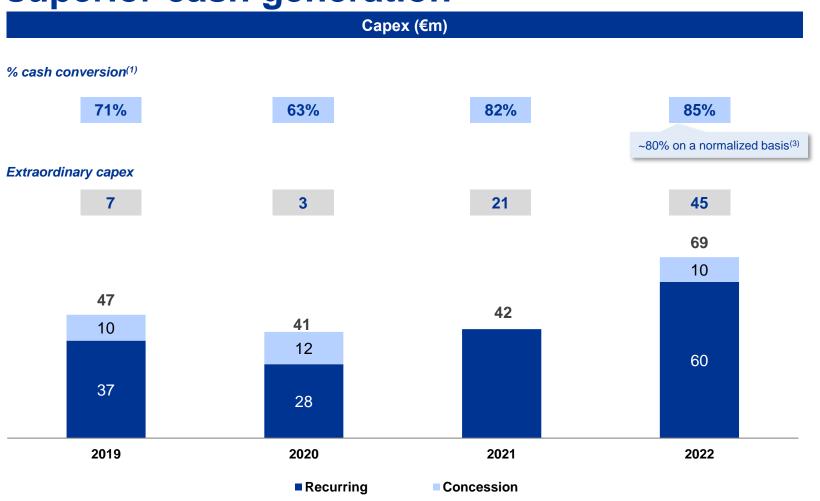
- **✓** Retail costs borne by franchisees
- ✓ Limited impact from inflation on cost base

#### Key cost items include:

- A Distribution network compensation includes the remuneration to the point of sales operators within the supply chain, calculated as percentage of the revenue generated in the points of sales
- B Platform and content costs refer to the costs of the licenses on gaming platforms for online, VLTs and virtual retail products
- C Concession fees include the fee due to ADM calculated as a % of gaming machines bets



# Capex requirements benefit from scale and translates into superior cash generation



#### Commentary

- Recurring capex includes:
  - Maintenance capex, which mostly refers to AWP motherboards and cabinets and software licenses and developments
  - Expansionary capex, mostly refers to software / infrastructure development and betting refurbishments
  - Recurring NOE and entry fees<sup>(2)</sup>
- Concession capex includes concession payments to ADM (in 2019-2022 only for Sports Franchise)
- Extraordinary capex includes:
  - Integration capex, paid in the period 2021-2022
  - Bolt-ons (excluding Betflag)
  - Other (one-off growth)



Source: Company information

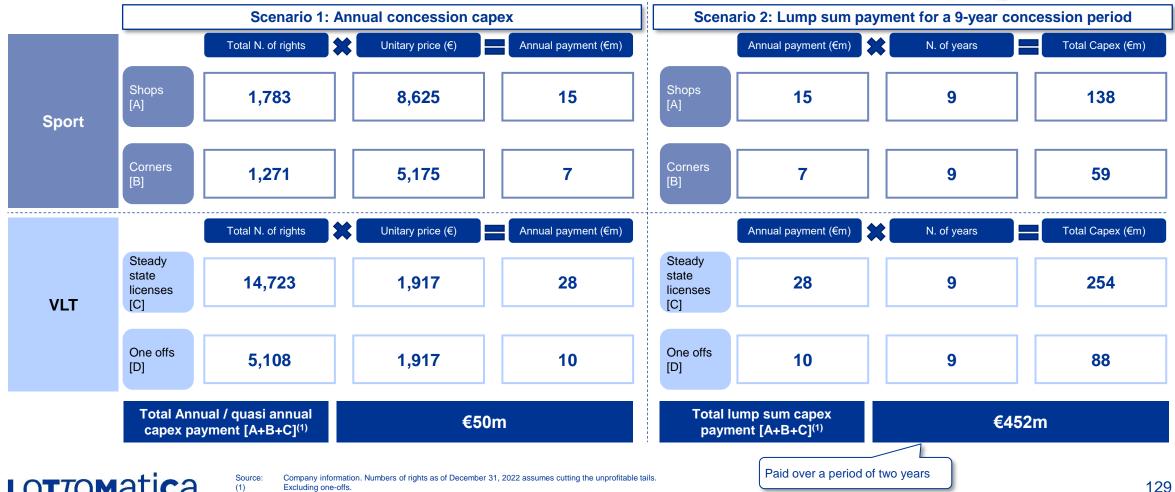
1) Defined as Operating cash flow / EBITDA, capex includes recurring and concession capex.

NOE (nulla osta d'esercizio) & Entry fees represent payments made in relation to the development and consolidation of business relations with strategic partners, as well as payments made in respect of NOE concession agreements issued by the ADM.

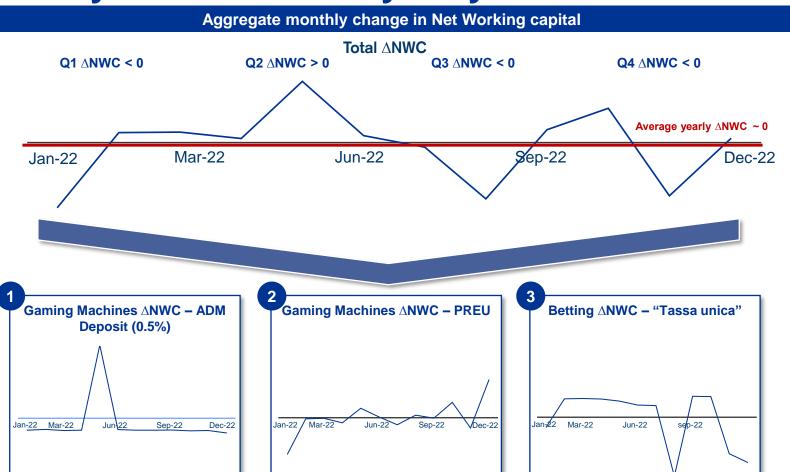
Defined as Operating cash flow / EBITDA, capex includes recurring and normalized concession capex of ~€50m.

### Focus on concession capex

Assumes a tender for a 9-year concession period where total lumpsum payment equals to 9x annual concession capex of c.€50m



# Structurally limited working capital requirements, with variations mainly confined intra-yearly



#### Commentary

- NWC driven by the **timing of the Group's** collections and payments
  - 1 ADM deposit: 0.5% of bets are deposited with the ADM on a bi-monthly basis then fully or partially released to the Group in the following year (usually in June or July)
  - PREU: tax on gaming machines, paid monthly in two instalments
  - 3 Imposta Unica / Betting: tax on sports, virtual and horses betting (both retail and online), paid in January, August, November and December

Average yearly ∆NWC



Source: Company information

### **Strong cash flow generation**

€m	2022
EBITDA	460
Recurring capex	(60)
Concession capex	(10)
Operating cash flow	391
Taxes	(31)
NWC & Other Assets/ Liabilities	29
FCF	390
Extraordinary opex	(47)
Extraordinary capex	(45)
FCF post extraordinary items	298
Net financial expenses / other	(79)
Leases	(17)
Levered FCF	202
M&A net of financing proceeds	(73)
Dividends paid	(19)
Change in cash	110



Source: Company information

### Lottomatica has an outstanding financial profile

Strong top line performance achieved through market growth, market share gains and M&A Revenue **EBITDA** Superior EBITDA growth and margin expansion from development of Online segment and synergy delivery Capex Predictable recurring capex with efficient capex levels **Net working Structurally limited working capital requirements** capital Cash flow Superior cash flow conversion and generation supporting strategic growth initiatives and deleveraging Leverage Enhanced financial flexibility to support future growth due to strong balance sheet and solid capital structure





## **Conclusion remarks**





### **Key investment highlights**

Largest and most attractive gaming market in Europe √ High growth Italian national champion with leadership positions across gaming verticals Well-positioned assets to capture attractive growth opportunities Sustainable business model focused on ESG, compliance, strong culture and team Lottomatica √ Yield Strong M&A expertise with opportunity to unlock further significant growth avenues Outstanding financial track-record underpinned by high cash generation ✓ Resilience Clear and focused strategy to further grow



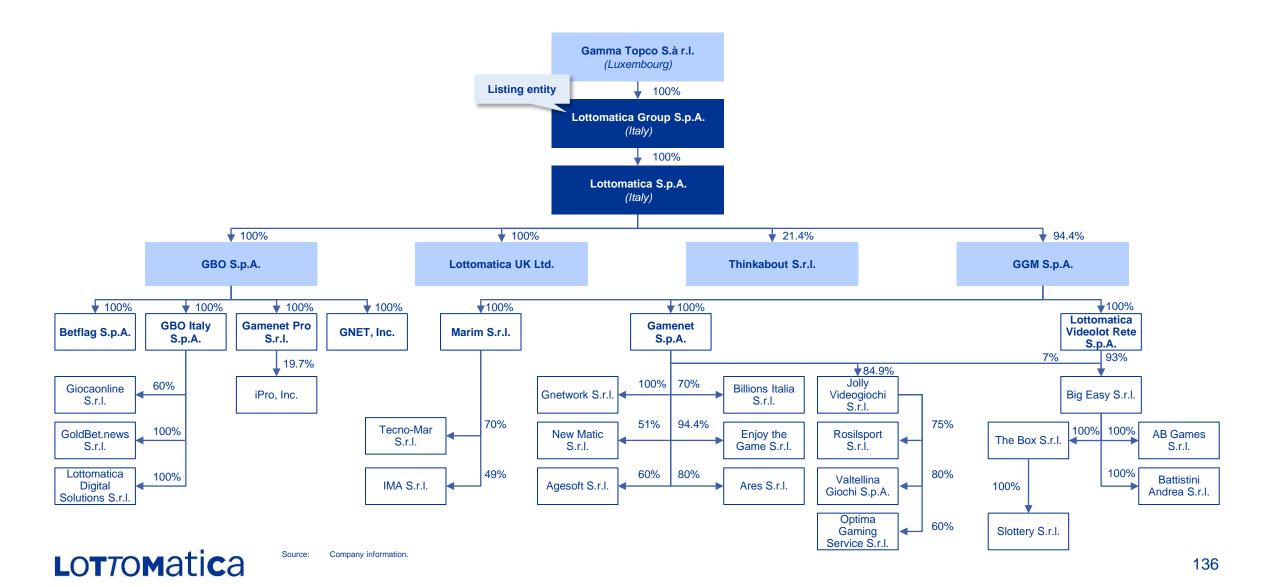


## **Appendix**





### Lottomatica group structure



### Lottomatica management team bios



Guglielmo Angelozzi CEO

- Joined Lottomatica in August 2014 as Chief Executive Officer, being Chairman of the Association of Gaming State Concessionaires (ACADI), part of Confindustria, from 2015 to 2018
- Previously, he served as CEO and SVP of Gaming Machines and Online within Lottomatica (currently known as IGT), and prior to that he served as a consultant in Bain & Company in the entertainment, media, ICT and pharmaceuticals sectors



Laurence Lewis Van Lancker CFO

- Joined Lottomatica in September 2021, where he currently serves as Chief Financial Officer
- Previously, he worked at Credit Suisse from 2006 to 2021, last in his role as co-head of technology, media and telecom investment banking for EMEA and, prior to that, as head of Credit Suisse's TMT M&A practice and Gaming franchise in EMEA. Mr. Van Lancker also worked at Value Partners Management Consulting in Italy from 2000 to 2004



Fabio De Santis

- Joined Lottomatica in 2017, where he currently serves as Chief Operating Officer as well as member of the Board of Directors of Gamenet, GBO Italy, Lottomatica Videolot Rete and Betflag, and chairman of the board of directors of Lottomatica Digital Solutions
- Previously, he was the chief information officer at Wind Telecomunicazioni S.p.A.. Prior to that, he worked in business and product development roles at IGT



Alessandro Fiumara MD Online and Sports

- Joined Lottomatica in 2017, where he currently serves as Managing Director Betting and Digital Italy as well as CEO of GBO Italy and Chairman and CEO of Betflag.
   Previously he covered several roles in different countries, including Head of Sport Betting, Head of Strategic Planning and Control, Director of Industrial Planning and Director of the CEO Office for Lottomatica
- Before joining Lottomatica, Mr. Fiumara spent two years in the strategy and business development department of PosteMobile and seven years in business consulting in McKinsey & Company and Bain & Company



Chiara Pomarici MD VLT

- Joined Lottomatica in May 2021 after Lottomatica Videolot Rete acquisition, where she currently serves as Managing Director VLT as well as member of the Board of Directors of Gamenet, Big Easy and Slottery. She is chairman and CEO of Lottomatica Videolot Rete. During her 9 years at IGT, she covered several roles such as CEO of Lottomatica Videolot Rete since August 2014
- Previously, she spent 12 years of strategic consulting at Bain & Company working on projects focused on luxury goods and retail, both with Italian and international clients



Marco Ambrosino
MD AWP

- Joined Lottomatica in 2006, where he currently serves as Managing Director AWP and Direct Distribution as well as member of the Board of Directors of Billions, Lottomatica Videolot Rete and Marim, in addition to being chairman of the board of several other group companies of Lottomatica
- From 2006 to 2015, he covered roles including the Head of Direct Operating Channel, Head of Operations Machines and Support in the direct AWP Business
- Prior to that, he worked for, among others, Telecom Italia Media Group, Tin.it, Seat Pagine Gialle, Alitalia and Deutsche Bank



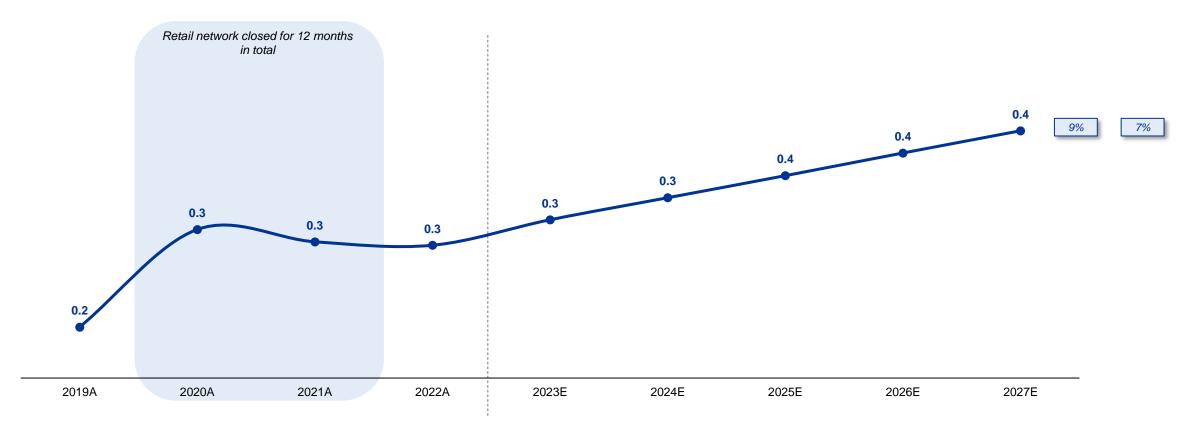
Source: Company information

### **Italian Other Online market outlook**

#### Other Online market outlook

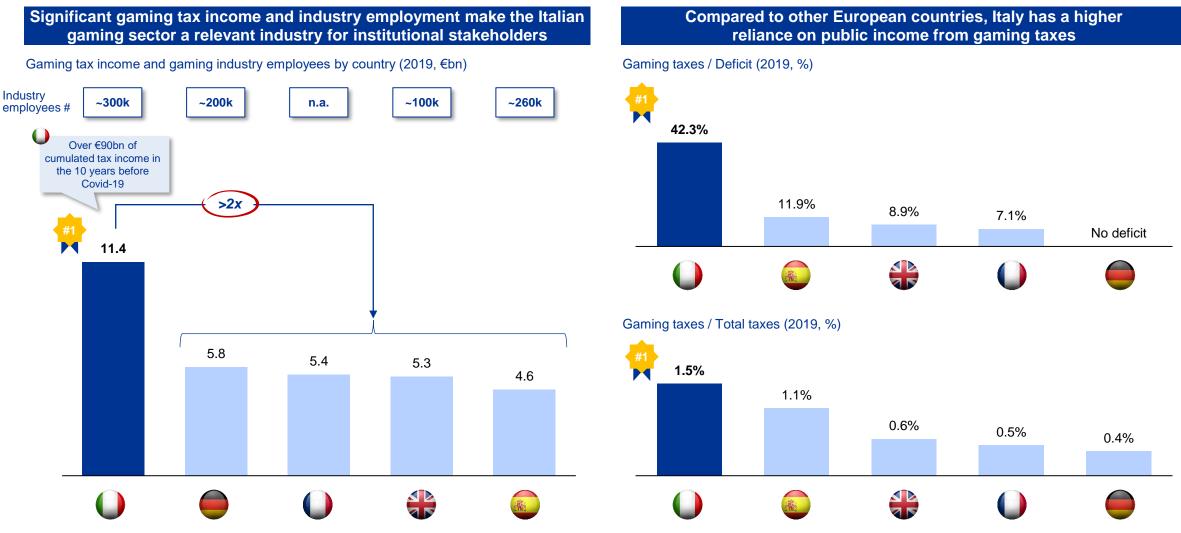
Other Online market<sup>(1)</sup> (GGR, €bn)

2022-23 2023-27 Growth (%) CAGR (%)





### Gaming sector is of strategic importance to the Italian economy



Lottomatica

Elaborations from Company Information / ISTAT, UK Gambling Commission, UK Customs Revenue Monitoring, Jahresreport 2019 der Glücksspielaufsichtsbehörden der Länder, Anuario del Juego en Espana, Observatoire des Jeux Sapar.

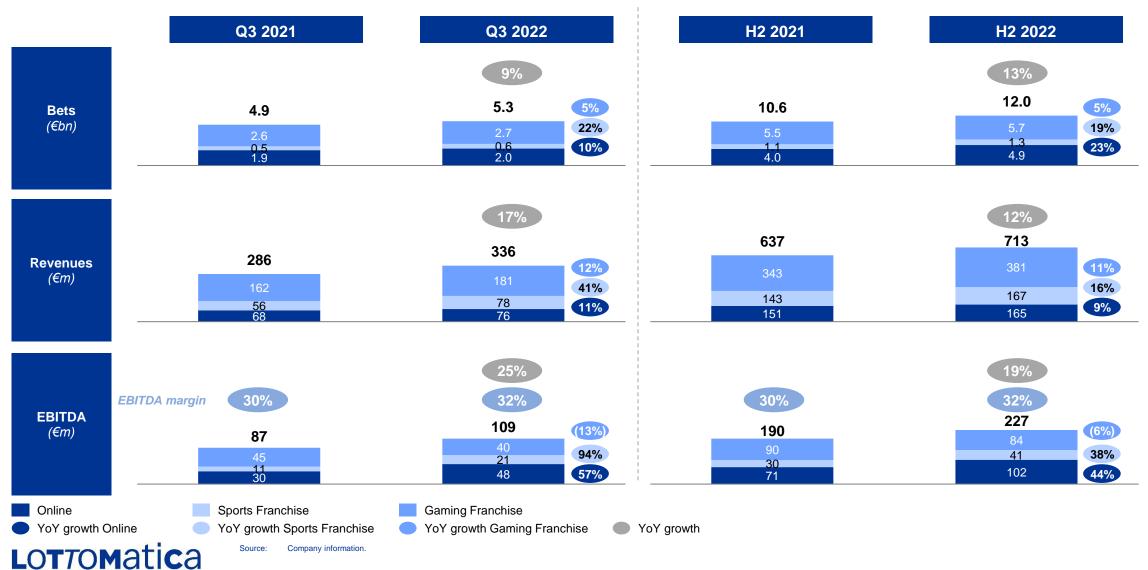
Taxes include UK National Lottery contributions to Good Causes. United Kingdom and France data from 2018. Employment data includes indirect employment (e.g. distributors).

### **Historical financials – income statement**

		Online		Spc	rts Franc	hise	Gan	ning Franc	chise		Total <sup>(1)</sup>	
€m	2020	2021	2022	2020	2021	2022	2020	2021	2022	2020	2021	2022
Bet (including other dealers)	2,262	6,764	9,199	976	1,157	2,528	2,446	5,942	11,119	5,684	13,863	22,846
GGR	180	448	541	178	195	430	566	1,404	2,581	925	2,047	3,552
Revenues toward third parties	114	280	329	138	153	341	128	375	725	380	808	1,395
Other income toward third parties										9	7	13
Intragroup revenues and other income										0	0	0
Total revenues and income										389	815	1,408
Distribution network compensation										(190)	(372)	(621)
Platform and content costs										(15)	(43)	(70)
Concession fees										(14)	(29)	(47)
Personnel expenses										(30)	(67)	(80)
Network costs										(6)	(28)	(37)
Utility related costs										(4)	(13)	(30)
Payment provider and insurance										(5)	(13)	(18)
Other costs of services and operating costs										(24)	(62)	(90)
EBITDA	49	121	194	40	26	99	20	82	168	110	228	460
EBITDA margin	43.0%	43.3%	58.9%	29.2%	16.7%	28.9%	15.8%	21.7%	23.2%	28.8%	28.2%	33.0%
Extraordinary costs										(11)	(40)	(47)
M&A / international										(4)	(18)	(20)
Integration										(0)	(6)	(17)
Other / non-monetary										(6)	(15)	(9)



### Historical financials – key P&L items in H2 2022



## Capex deep-dive

€m	2019	2020	2021	2022
Recurring capex	37	28	42	60
Maintenance	22	17	19	33
Expansionary	15	11	23	27
Concession capex	10	12	0	10
Total capex (before extraordinary capex)	47	41	42	69
Extraordinary capex	7	3	21	45
Integration	7	3	12	20
Bolt-ons <sup>(1)</sup>	0	0	3	8
Other (one-off growth) <sup>(2)</sup>	0	0	5	17
Total capex (incl. extraordinary)	54	43	62	115



### **D&A** deep-dive

€m	2020	2021	2022
Total D&A	102	143	154
(-) PPA	(31)	(46)	(56)
D&A excluding PPA	71	96	98
Of which amortization of intangible assets related to concessions	27	25	17
Of which amortization of other intangible assets	15	22	24
Of which depreciation of property, plant and equipment	24	38	42
Of which depreciation of right of use	6	11	15
Of which other <sup>(1)</sup>	0	0	1



### Historical financials – cash flow statement

€m	2020	2021	2022
Total EBITDA	110	228	460
Extraordinary costs below EBITDA <sup>(1)</sup>	(11)	(40)	(47) <sup>(2)</sup>
Corporate taxes	(4)	(14)	(31)
Delta NWC & other Assets / liabilities	63	(44)	29
Cash flow from operating activities	157	130	412
Recurring capex	(28)	(42)	(60)
Concession capex	(12)	0	(10)
Extraordinary capex	(3)	(21)	(45)
Acquisition of Betflag, Lottomatica Business and Gamenet	(309)	(732)	(420)
Other	0	0	2
Cash flow from investing activities	(352)	(795)	(533)
Financial income / expenses	(38)	(69)	(79)
Lease payments	(6)	(12)	(17)
Financial assets / liabilities (increase / decrease)	205	804	347
Cash flow from financing	161	722	250
FCFE to Lottomatica Group	(33)	58	129
Dividends, treasury shares (purchase and assignment) and shareholders contribution	179	(79)	(19)
Net Cash flow	146	(21)	110



companies, and €9m other cost including non-monetary costs (e.g. write-off of software no longer used, non-recurring accruals) and other costs